



Watts Ice Center

2013/2014 Report



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March 2014

2013-2014 Watts Ice Center Report

Contents

1. Watts Operations Review
 - Hours of Operation
 - Office Hours
 - Public Skate
 - Ice Rentals
 - Scrub & Open Shoot Hockey
 - Additional Patron Services
2. Weather Closings
3. Watts Skating School
 - Recap
4. Overview of New Programs/Services
5. 2014-2015 Season
 - Recommendations
 - Proposed Capital Projects
6. Appendix 1: Survey results
 - Watts Pass holder/Skating survey
 - Watts Classic Survey
7. Appendix 2: Watts Financial Summary
8. Appendix 3: Watts Skating/Hockey Financial Summary

2013-2014 Watts Ice Center Report

Introduction

This annual report will review the operations of the 2013-2014 Watts season. Additionally, any relevant survey results are included that impact that particular service item.

1. Watts Operations Review

The following is a review of basic Watts Operations. Detailed information on staffing, budget, surveys, programs, and capital spending are located in other sections of this report.

Hours of Operation: November 29, 2013- March 7, 2014

- a. The facility was open as dictated by the daily schedule. Closing time was 9:30 p.m. Sunday through Thursday. On Friday and Saturday, the rink closed at 10:00 p.m. or at the discretion of the Facility Manager/Director.
- b. Use of the public address system and amplified music was ceased at 6:00 p.m. Sunday through Thursday and 8:30 p.m. Friday and Saturday with the exception of Park District sponsored special events.
- c. Outdoor lighting was shut off at 9:30 p.m. Sunday through Thursday and at 10:30 p.m. on Friday and Saturday.

Office Hours

- a. Weekdays: Opening occurred at 9:30 a.m. or first rental; Closing occurred at 9:30 p.m. Monday-Thursday and 10:00 p.m. on Fridays. The ice was available and marketed weekday mornings.
- b. Weekends: 8:30 a.m. - 10:00 p.m.
- c. The office was staffed in the off-season September through mid-November and March through May from 9:30 a.m. - 4:30 p.m. to monitor the building, be present for Recreation classes, and answer ice and beach inquiries over the phone.
- d. Holiday Hours: The rink was closed at 5:00 p.m. on Christmas Eve and was closed on Christmas Day. The rink was closed at 5:00 p.m. on New Year's Eve and was open 12:00 p.m. to 5:00 p.m. on New Year's Day.

Public Skate: Friday, November 29, 2013 - Monday, March 7, 2014 (14 weeks)

- a. Weekly Schedule: There were resurface breaks taken near the middle of each afternoon's public skate session as needed.

Mon-Thu	3:00 - 5:15 p.m.
Sat-Sun	1:30 - 4:30 p.m.

NOTE: Most public skating was held on the large rink. Parent child skating was offered Monday through Friday 1:30 p.m. - 3:00 p.m. If adults without children want to skate, they are welcome.

- b. Holiday Public Skate Schedule: 12:30-3:30 p.m. December 24-27 & December 30-January 3

c. Fees and Charges

Daily Fees	2013-2014	2012-2013	2011-2012
Adults (18 yrs & older)	\$7.00	\$7.00	\$7.00
Children (4 yrs & older)	\$5.00	\$5.00	\$5.00
Skate Rental	\$3.00	\$3.00	\$3.00

Tokens	Early Bird 11/1/13-12/2/13	Regular 12/3/13-1/4/14	Reduced 1/5/14-3/3/14
Family of 2	\$75.00	\$90.00	\$45.00
Add'l Family Member (ea)	\$10.00	\$10.00	\$5.00
Individual	\$50.00	\$65.00	\$32.00
Late Addition/Lost Token	\$10.00	\$10.00	\$5.00

Note: Season Tokens rates have not changed since 2009-2010.

d. 2013-2014 Daily Ice Rink Public Skating Daily Fee and Ice Rental Comparison

TOWN	HOURS	ADULT	CHILD	SKATE RENTAL	SKATE SHARPEN	MAIN/STUDIO
Glencoe	M-F 1:30-3p M-Th 3-5:15p Sa-Su 1:30-4:30p	\$7	\$5	\$3	\$4	Main: \$225/hour Studio: \$145
Wilmette	M-Th 10-11:30a Tu & Th 7:30-9:30p Sa-Su 1-2:30p	\$8	\$6.75	\$4	\$7.50	Main \$360/hour Studio: \$150
Highland Park	M-Th 8:30-9:10a & 11a-1p Sa 3:50-5p Su 1-2:20p	\$6	\$5	\$3	N/A	Main: \$280/hour
Winnetka	M-Th 10:45a-2:15p Sa 1:40-2:55p Su 1:20-2:35p	\$6	\$5	\$3	N/A	Main: \$280
Skokie	Tu-F 10a-1p Sa 1:20-2:35p & 6-7p Su 2:20-3:45p	\$5	\$4.50	\$3	\$5	Main: \$315/hour Studio: \$135

Ice Rentals

RENTAL RATES	2013-14 R/NR per hour	2012-13 R/NR per hour	2011-12 R/NR per hour
Resident	\$225	\$220	\$215
Non-Resident	\$240	\$235	
Winnetka	\$195	\$190	\$185
Studio	\$145/\$155	\$135/\$150	\$130

Permits for alcohol use are available. If approved, the cost of liquor liability is \$175 per event. A kitchen facility rental is available upon request for \$20 per hour. An additional fee of \$25 per hour is required for the rental of broomball equipment.

Room and Party Rentals include all setup and cleanup time the patron needs. Any extended rentals, equipment use, and rentals remaining past the contract end time or required additional clean-up costs incurred by the District will be charged a rate of \$50 per hour.

Scrub & Open Shoot Hockey

Definitions

- Scrub: unsupervised pick-up hockey under game conditions scheduled in advance for specified age groups.
- Open Shoot: unsupervised hockey practice (no games allowed) for mixed age groups scheduled during the following times.

DAY	TIME	AGE	RINK
Monday	8:30-9:30p	13 and older	Studio
Tuesday	6:45-7:45p	12 and under	Studio
	8:00-9:15p	13 and older	Studio
Wednesday	3:00-4:15p	8 and under	Studio
	8:00-9:30p	13 and older	Studio
Thursday	6:45-8:00p	12 and under	Studio
Friday	3:00-5:15p	18 and under	Main
Saturday	1:00-2:00p	12 and under	Studio
	2:00-3:00p	13 and older	Studio
Sunday	9:15-11:15a	17 and under	Studio

- Daily "open shoot" hockey was scheduled to fill openings in the skating schedule on the main and studio rinks. Daily open shoot was posted by 10:00 a.m. daily on our phone recording and website calendar. Staff was able to post some schedules and activities on the Glencoe Park District website. No additional open shoot times can be added and only the listed times can be used for open hockey. Hockey punch cards were used for only adult and youth open shoot. Adult scrub players were not allowed to use a hockey punch card.
- Adult Scrub Schedule - Main Rink
 Sunday 8:30-11:00 a.m. Fee: \$10 per visit
- Adult Open Hockey
 Monday-Friday 11:00 a.m.-1:00 p.m. Fee: \$7 per visit

Additional Patron Services

- a. Concessions: In-house concessions and Mark Vend were available. Food items included candy \$1.00, coffee \$1.50, chips \$1.00, and Gatorade \$2.00. Vending consisted of snacks, pop, juice, sports drink and a new coffee/hot chocolate machine. The concession stand continued to operate by GPD during special event times. Concession stand expanded hours to include Saturdays during public skating times from 12:00-4:00 p.m.
- b. Pro Shop: Skating accessories were available. Prices of items fluctuated according to changes in wholesale merchandise. Services and supplies included skate rental \$3.00, skate sharpening \$3.00, pucks \$5.00, skate guards \$6.00, and hockey tape \$3.00.
- c. Glencoe School Use: Local schools were given the opportunity to use Watts facilities as long as the program is sponsored by the School District and the use is during school hours. The skate rental is discounted to \$2.00 per skate.

2. 2013-2014 Weather Closings

DATE	STATUS	WEATHER/ICE CONDITIONS
January 6	Closed	-20° below wind chill
January 7	Closed	-20° below wind chill
January 27	Closed	-20° below wind chill
January 28	Closed	-20° below wind chill

3. Watts Skating School

2012-2014 SKATE & HOCKEY CLASS REGISTRATION REVENUE/EXPENSES				
PROGRAM	2013-2014 REVENUE	ENROLLED	2012-2013 REVENUE	ENROLLED
Learn to Skate	\$13,454	82	\$12,896	79
Hockey Lessons	\$6,649	38	\$3,764	16
Kinderblades	\$3,905	23	\$3,910	24
Watts Classic	\$4,345	59	\$6,941	76
Total	\$28,353	202	\$27,511	195
EXPENSES	2013-2014 EXPENSES		2012-2013 EXPENSES	
Learn to Skate	\$5,531		\$4,136	
Hockey Lessons	\$1,313		\$1,775	
Kinderblades	\$1,557		\$1,248	
Watts Classic	\$3,495		\$7,421	
Total	\$11,896		\$14,580	
NET	\$16,457		\$11,829	

Skating & Hockey Classes: Youth skating classes were held from December 3-February 22 including Kinder Blades, Skate Practice Play, Beginning Rock 'n Tots, and ISI classes. The Adult Skating class was cancelled and replaced with Adult Beginner Hockey. Parent & Me Hockey was cancelled and the time slot filled with Adult Beginner. Chicks and Sticks hockey class was cancelled due to low enrollment.

4. Overview of New Programs & Services

Public Skating/Token: The Open Skate pass procedure changed due to the new RecTrac system. This required the pass holder to show their pass for verification.

Deposits for Permanent Renters: The expectation this past season was that permanent renters pay half of their rental fees before November 29, 2013. Also, the Park District expected to have a credit card on file so any remaining unpaid balance would be charged to the card on file by February 21, 2014. Winnetka Hockey paid 50% by January 3, 2014 and the remaining balance paid near the end of the season within reason.

Special Events: Events included Skate-a-Thon, Winter Carnival, Skating Exhibition, Family Nights and Teen Nights. Teen Night is geared toward youth ages 12-17. Activities included broomball, skating, and a deejay. The Glencoe Junior High Project partnered up with the February Teen Night. Blackhawks Night date and time changed to later in the season. The event included a large movie screen to showcase a live Blackhawks hockey game and Tommy Hawk playing games on the main/studio rink.

Private Lessons: Private lessons are the responsibility of the skating instructor to schedule /coordinate. The skating instructor is considered an independent contractor not an employee. It is required that a \$5 per lesson fee be paid by the instructor before they can go on the ice. A general acknowledgement of the relationship between skating instructor and the Park District outline the requirements for private lessons.

Ice Maintenance: The daily maintenance schedule for both ice rinks placed emphasis on using the ice edger and quality standards in Zamboni operation. Zamboni ice resurfacing training was conducted before the rink opened and was required for all Watts/Park Supervisor staff.

2013-14 Capital Improvement List

- Annual Skate Replacement \$1,500*
 - Annual Off-Season Chiller Worker \$4,000*
 - Annual Walkway/Mat \$1,000*
 - Annual Glass Replacement \$3,000
 - Annual Paint/Off Season Lines \$3,000*
- * = indicates it was completed

5. 2014-2015 Season

Recommendations: Based on the results and input from the surveys received for the 2013-2014 season, district staff will coordinate the following:

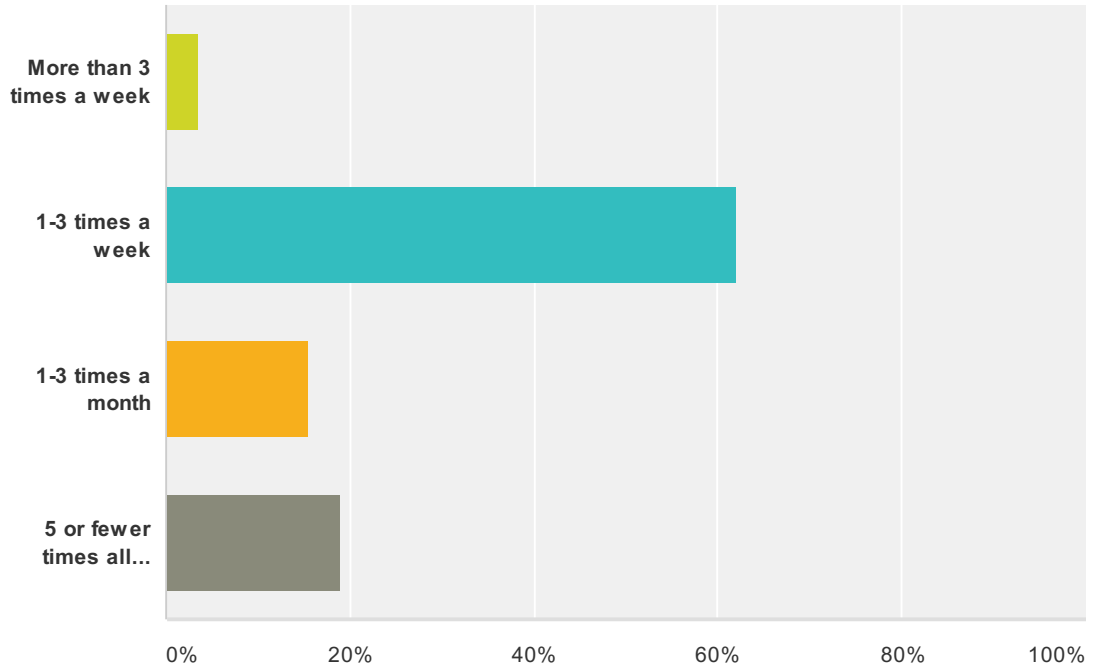
- Complete review of the concession operation including purpose, hours, and menu.
- Work with Parks and Maintenance Department to provide netting on north and south ends of the main rink.
- Promote skate sharpening service with signage and make more available.
- Enhance rental skate sharpening, inspection and post season replacement.
- Review curriculum and structure of skating classes.
- Review team selection process for Watts Classic.
- Rink lights are to be turned off no later than 10:00pm Sunday through Thursday. 11:00pm on Friday and Saturday.
- Raise Season Pass Fees incrementally each year.
- The studio rink will be made available for structured use, for a fee, when not rented or programmed.
- Broomball on skates will be permitted but not at the same time as broomball without skates. Helmut required if on skates.
- Enhanced staff training.
- Review the locker room assignment process and seek alternatives for changing rooms.

Proposed Capital Purchases

- Glass and board replacement as needed
- Off season compressor work
- Rental skate replacement
- Walkway matting
- Security gate at front counter
- New rental skate shelving structure

Q1 How often did you visit the Watts Ice Center this year? Select one answer.

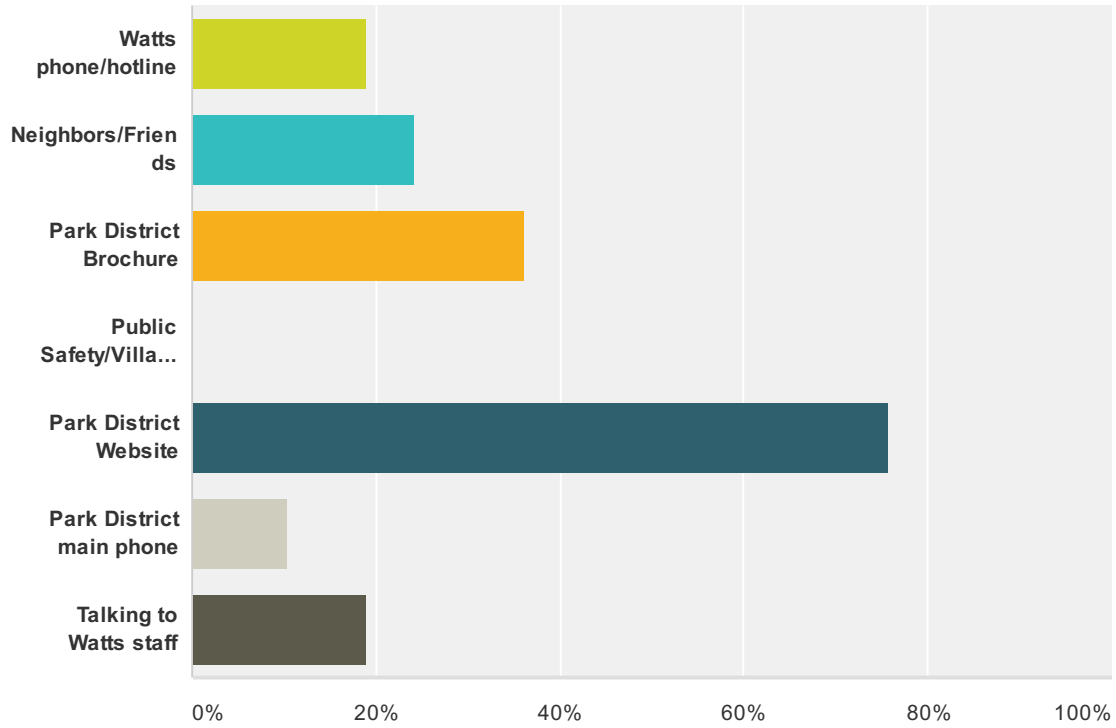
Answered: 58 Skipped: 0



Answer Choices	Responses
More than 3 times a week	3.45% 2
1-3 times a week	62.07% 36
1-3 times a month	15.52% 9
5 or fewer times all season	18.97% 11
Total	58

Q2 How do you stay informed about the Watts Ice Center news, events, activities and daily ice conditions? Select all that apply.

Answered: 58 Skipped: 0



Answer Choices	Responses
Watts phone/hotline	18.97% 11
Neighbors/Friends	24.14% 14
Park District Brochure	36.21% 21
Public Safety/Village of Glencoe	0% 0
Park District Website	75.86% 44
Park District main phone	10.34% 6
Talking to Watts staff	18.97% 11
Total Respondents: 58	

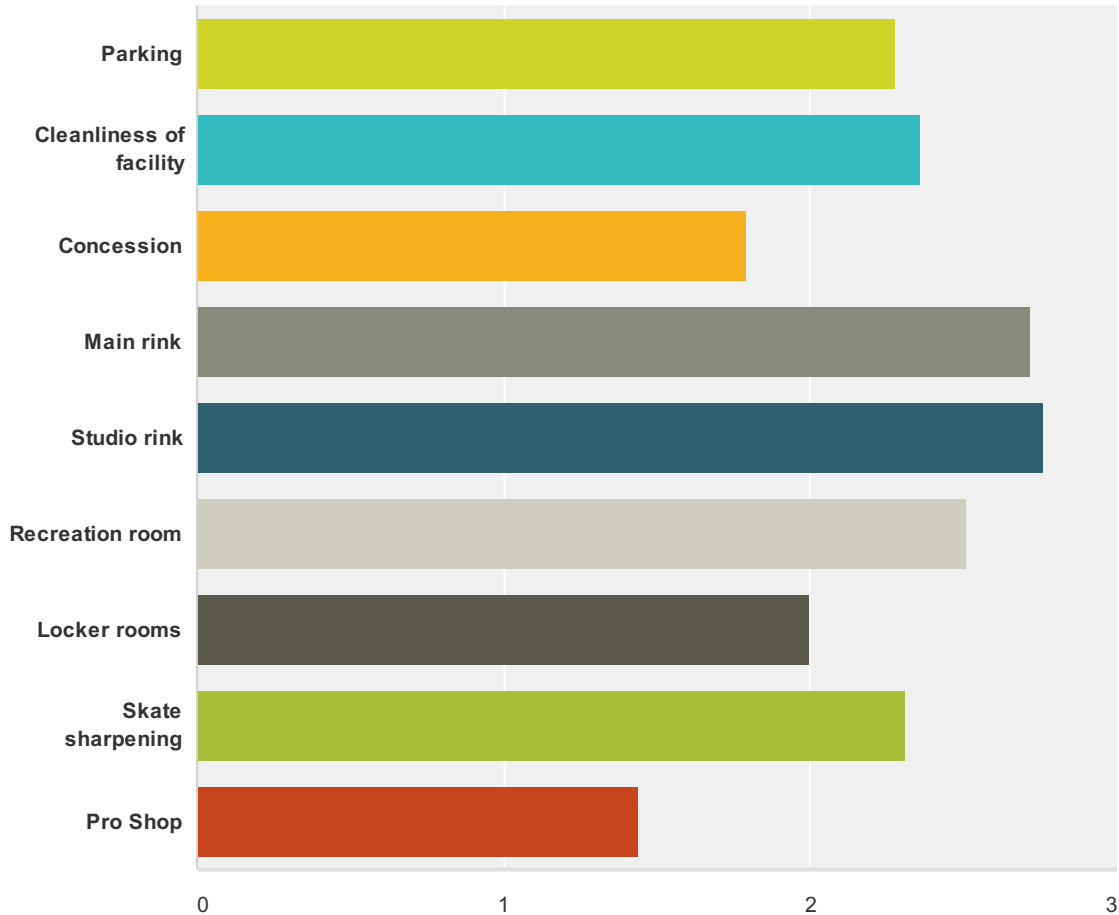
#	Other (please specify)	Date
1	occasional Pk Dist Facebook posts	2/26/2014 10:21 AM
2	email	2/26/2014 9:03 AM
3	Watts Emails	2/25/2014 9:37 PM
4	e-mail alerts	2/18/2014 5:36 PM
5	Visiting Watts	2/18/2014 12:59 PM

Watts Ice Center Survey 2013-14

6	park district emails	2/17/2014 1:55 PM
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Q3 Please rate each of the following Watts Ice Center amenities/facilities. Select one answer per row; if it does not apply, select N/A.

Answered: 58 Skipped: 0



	Excellent	Fair	Poor	N/A	Total	Average Rating
Parking	32.76% 19	60.34% 35	5.17% 3	1.72% 1	58	2.28
Cleanliness of facility	39.66% 23	56.90% 33	3.45% 2	0% 0	58	2.36
Concession	13.79% 8	37.93% 22	31.03% 18	17.24% 10	58	1.79
Main rink	67.24% 39	22.41% 13	1.72% 1	8.62% 5	58	2.72
Studio rink	70.69% 41	22.41% 13	0% 0	6.90% 4	58	2.76
Recreation room	36.21% 21	29.31% 17	1.72% 1	32.76% 19	58	2.51
Locker rooms	10.34% 6	13.79% 8	10.34% 6	65.52% 38	58	2.00
Skate sharpening	13.79% 8	8.62% 5	5.17% 3	72.41% 42	58	2.28

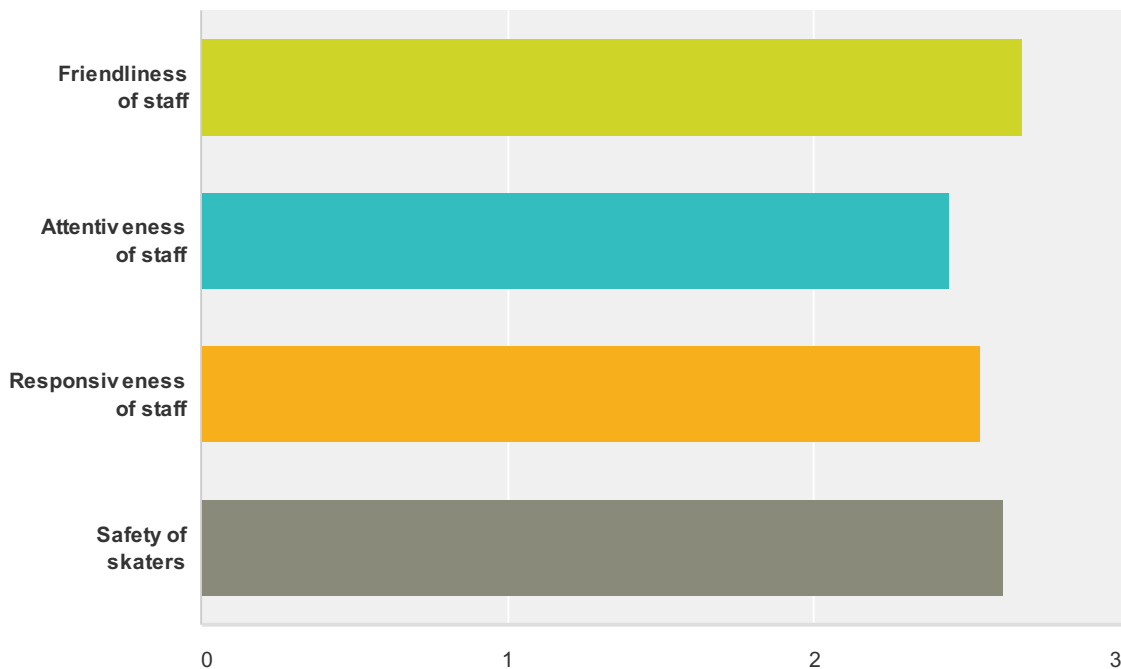
Watts Ice Center Survey 2013-14

Skate sharpening	10.13%	9.32%	9.11%	12.71%		
	8	5	3	42	58	2.31
Pro Shop	0%	7.02%	8.77%	84.21%		
	0	4	5	48	57	1.44

#	Comments:	Date
1	Wonderful facility overall	2/26/2014 9:11 AM
2	Need netting around rinks to prevent lost pucks	2/23/2014 1:01 PM
3	didn't know there was skate sharpening or a pro shop!	2/17/2014 1:57 PM
4	The rental skates should be sharpened more frequently	2/17/2014 1:55 PM
5	would love to have ice sharpening!!!	2/17/2014 1:13 PM
6	My daughters class (Saturday at 1030am) always began 5 minutes late and always ended 5 minutes early. If I pay for a 30 minute class they should be on the ice for 30 mins	2/17/2014 11:56 AM
7	Would love a shower downstairs	2/17/2014 11:11 AM
8	Don't really think of it as a pro-shop, and didn't know they sharpen skates. The ice is not the best quality but it's great just to have it.	2/17/2014 11:09 AM
9	The concessions never had ice or spoons. I consider these necessitates.	2/17/2014 11:03 AM

Q4 Please rate the following attributes of the ice rink staff, including skate guards, cashiers, and managers. Select one answer per row; select N/A if it does not apply.

Answered: 58 Skipped: 0

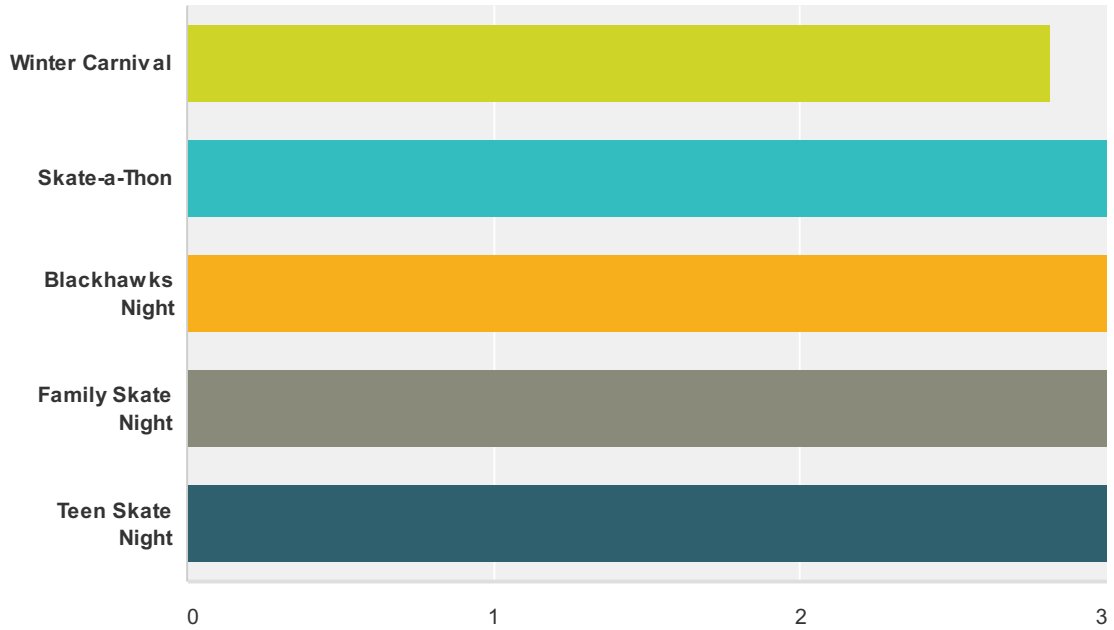


	Excellent	Fair	Poor	N/A	Total	Average Rating
Friendliness of staff	68.97% 40	27.59% 16	1.72% 1	1.72% 1	58	2.68
Attentiveness of staff	48.28% 28	44.83% 26	5.17% 3	1.72% 1	58	2.44
Responsiveness of staff	56.14% 32	38.60% 22	3.51% 2	1.75% 1	57	2.54
Safety of skaters	62.50% 35	28.57% 16	3.57% 2	5.36% 3	56	2.62

#	Comments:	Date
1	Very pleased with the quality of the staff	2/26/2014 9:11 AM
2	I saw staff on the ice while I was skating with my kids but I'm unsure and unclear of the staff's purpose. They didn't help when the kids fell or otherwise.	2/18/2014 12:59 PM
3	Staff charged me different amount for skates each time-sometimes \$2 and sometimes 3	2/17/2014 11:56 AM
4	To be fair, I haven't been to Watts this year so maybe things are different, but in previous years, I thought the skate guards could've been a little better trained to keep the younger speed demon skaters better disciplined.	2/17/2014 11:16 AM
5	Awesome people	2/17/2014 11:11 AM
6	My 3 year old son's skating teachers were great! Very friendly.	2/17/2014 11:03 AM

Q5 Please rate the following events at the Watts Ice Center. Select one answer per row; if you did not attend, please select N/A.

Answered: 58 Skipped: 0

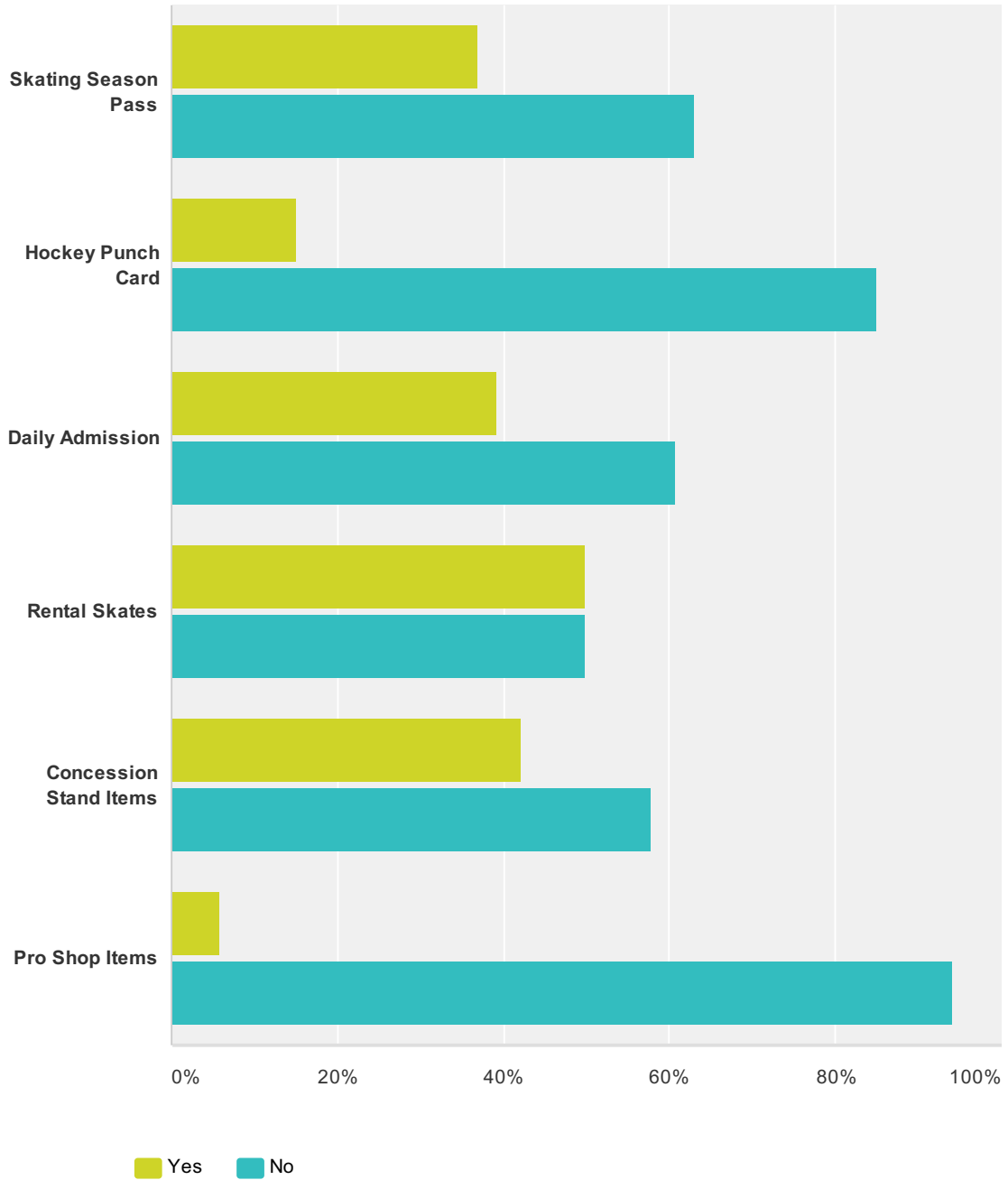


	Excellent	Fair	Poor	N/A	Total	Average Rating
Winter Carnival	32.76% 19	3.45% 2	1.72% 1	62.07% 36	58	2.82
Skate-a-Thon	6.90% 4	0% 0	0% 0	93.10% 54	58	3.00
Blackhawks Night	10.34% 6	0% 0	0% 0	89.66% 52	58	3.00
Family Skate Night	18.97% 11	0% 0	0% 0	81.03% 47	58	3.00
Teen Skate Night	7.14% 4	0% 0	0% 0	92.86% 52	56	3.00

#	Additional Comments	Date
1	itty bitty new year was great!	2/17/2014 11:28 AM
2	Didn't attend these	2/17/2014 11:16 AM
3	Only attended the winter carnival. Not a big fan of crowds.	2/17/2014 11:11 AM

Q6 This season, did you pay for any of the following items? Select one answer per row.

Answered: 58 Skipped: 0



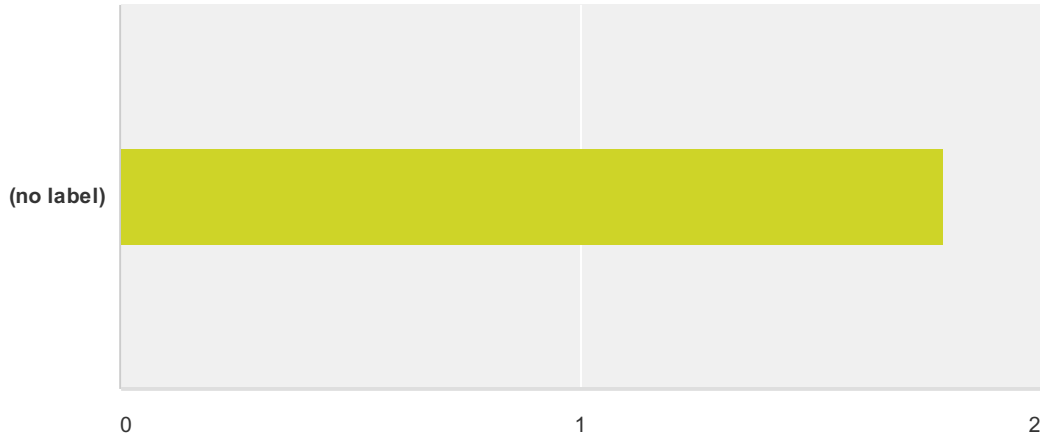
	Yes	No	Total
Skating Season Pass	37.04% 20	62.96% 34	54
Hockey Punch Card	15.09% 8	84.91% 45	53
Daily Admission	39.29% 22	60.71% 34	56

Watts Ice Center Survey 2013-14

Rental Skates	50% 28	50% 28	56
Concession Stand Items	42.11% 24	57.89% 33	57
Pro Shop Items	5.77% 3	94.23% 49	52

Q7 Please rank your satisfaction with the concession stand. Select one answer.

Answered: 58 Skipped: 0

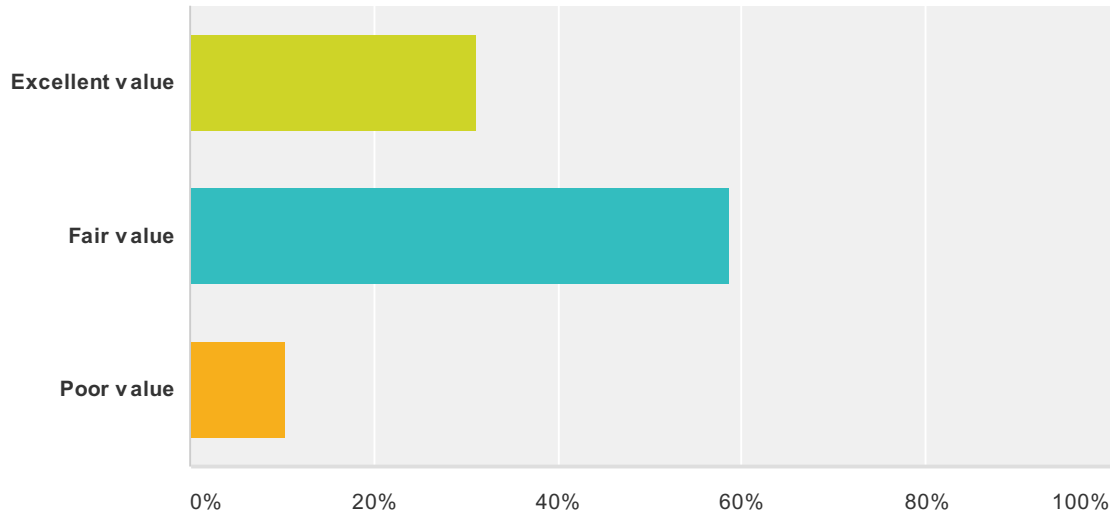


	Excellent	Fair	Poor	N/A	Total	Average Rating
(no label)	8.62% 5	34.48% 20	22.41% 13	34.48% 20	58	1.79

#	Comments/Suggestions	Date
1	There is one?	2/26/2014 1:10 PM
2	Not open often enough	2/26/2014 10:24 AM
3	Never open	2/26/2014 9:39 AM
4	Was never open	2/23/2014 1:01 PM
5	we need better hours and better and healthier choices	2/19/2014 12:01 PM
6	It is unappealing and does not have many nice options for a snack.	2/17/2014 12:54 PM
7	My son took lessons, so we were at Watts once a week.	2/17/2014 12:12 PM
8	Coffe is god awful!	2/17/2014 11:50 AM
9	never purchased anything because its not open the times im there (for kinder culture pick up or after kindergarten skating friday aftermoons....do you serve hot pretzels? pizza? Would you ever consider letting Deweys be the "sponsor" of the concession stand...have Carols Cookies, soups & more?	2/17/2014 11:32 AM
10	Poor selection of items. All junk food.	2/17/2014 11:22 AM
11	I like the types of food on offer there	2/17/2014 11:16 AM
12	Like that we can get healthy items.	2/17/2014 11:11 AM

Q8 In relation to price, please rate the overall value of the Watts Season Skating pass. Select one answer.

Answered: 58 Skipped: 0

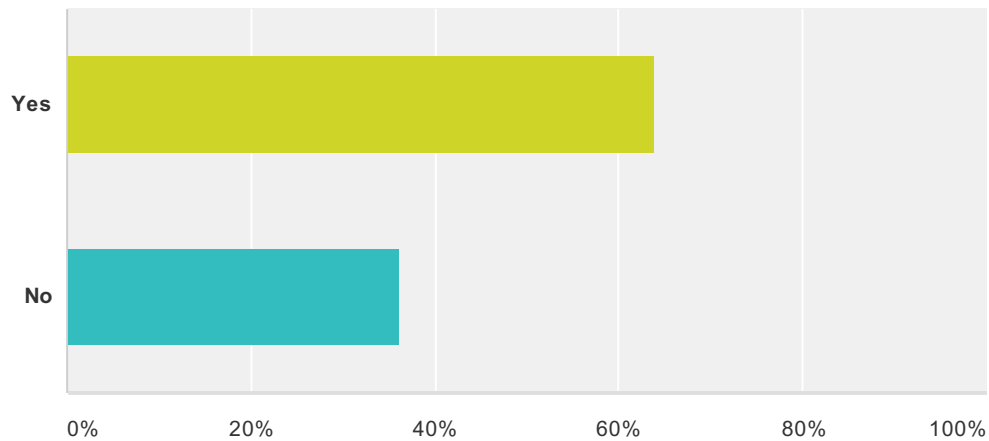


Answer Choices	Responses
Excellent value	31.03% 18
Fair value	58.62% 34
Poor value	10.34% 6
Total	58

#	Comments:	Date
1	For the amount we used it (about 7 times) I think it was fair value - I wish we used it more.	2/26/2014 9:13 AM
2	don't know, didnt buy a season pass	2/17/2014 4:26 PM
3	It's frustrating that hockey and open skate are separate.	2/17/2014 11:10 AM

Q9 Did you take a skating or hockey class at Watts Ice Center? Select one answer.

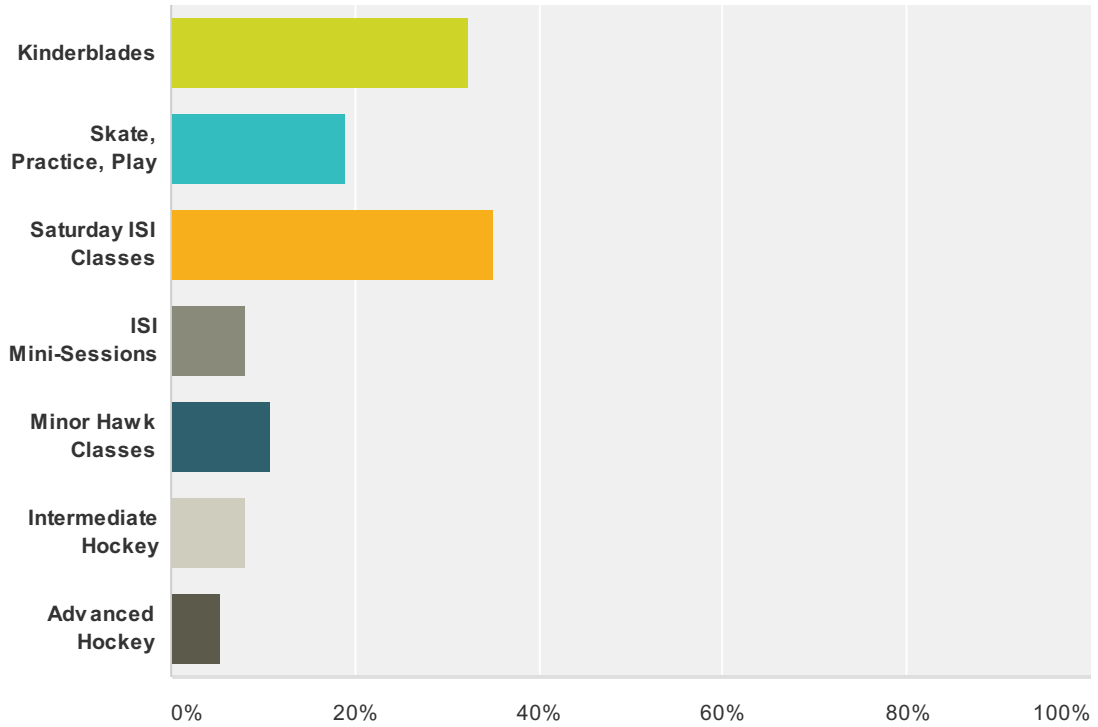
Answered: 58 Skipped: 0



Answer Choices	Responses
Yes	63.79% 37
No	36.21% 21
Total	58

Q10 What classes did you register for? Select all that apply.

Answered: 37 Skipped: 21

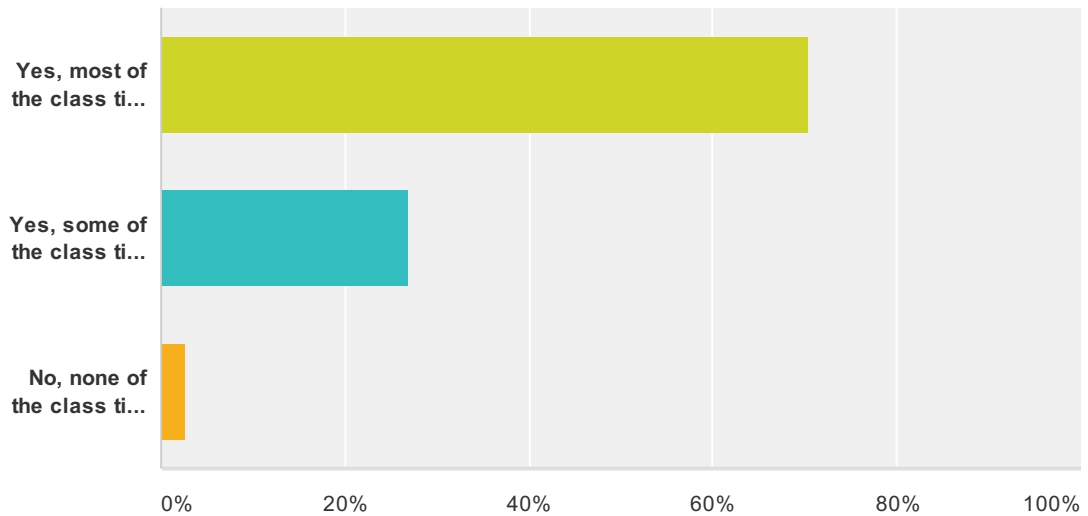


Answer Choices	Responses
Kinderblades	32.43% 12
Skate, Practice, Play	18.92% 7
Saturday ISI Classes	35.14% 13
ISI Mini-Sessions	8.11% 3
Minor Hawk Classes	10.81% 4
Intermediate Hockey	8.11% 3
Advanced Hockey	5.41% 2
Total Respondents: 37	

#	Other (please specify)	Date
1	toddler skating	2/26/2014 12:14 PM
2	My four year old had lessons	2/26/2014 9:08 AM
3	Rock n tots	2/17/2014 12:13 PM
4	Watts Classic	2/17/2014 11:23 AM

Q11 Do you feel Watts Ice Center offered classes at a convenient time? Select one answer.

Answered: 37 Skipped: 21

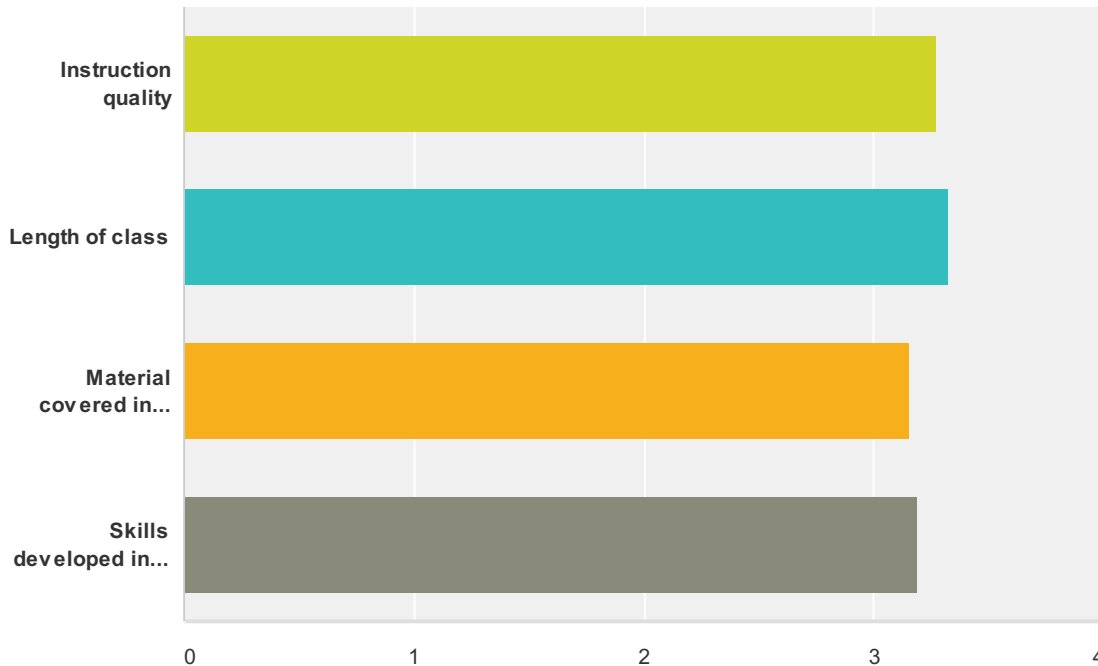


Answer Choices	Responses
Yes, most of the class times were convenient to me.	70.27% 26
Yes, some of the class times were convenient for me.	27.03% 10
No, none of the class times were convenient for me.	2.70% 1
Total	37

#	Comments:	Date
1	would like more weekday hockey classes	2/17/2014 1:15 PM

Q12 Please rate the following attributes for your class. Select one answer per row.

Answered: 37 Skipped: 21

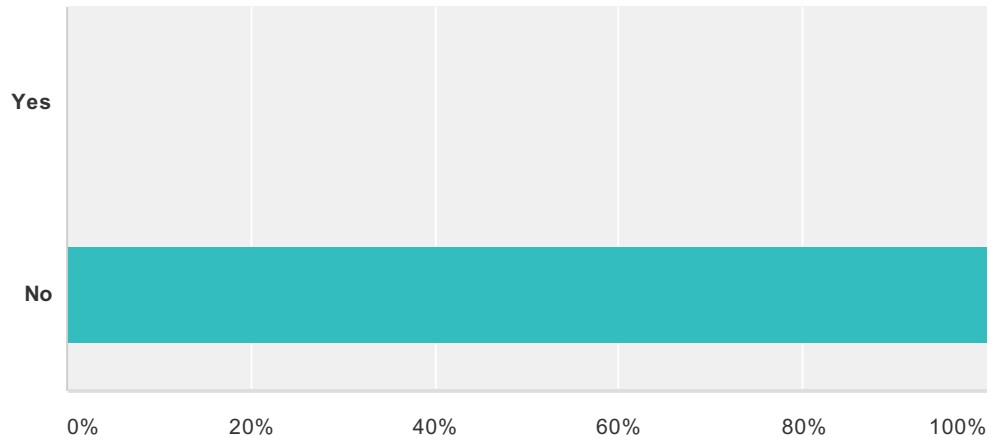


	Excellent	Good	Fair	Poor	Total	Average Rating
Instruction quality	45.95% 17	37.84% 14	13.51% 5	2.70% 1	37	3.27
Length of class	54.05% 20	32.43% 12	5.41% 2	8.11% 3	37	3.32
Material covered in class	37.84% 14	45.95% 17	10.81% 4	5.41% 2	37	3.16
Skills developed in class	43.24% 16	40.54% 15	8.11% 3	8.11% 3	37	3.19

#	Comments	Date
1	My 3.5 year old had never been on the ice before, we told the instructors that, but they just let him go out with the group on the ice without any of their assistance. He fell hard and was scared and we couldn't get him to ever go back. I thought it was terrible that they did that, and what a waste of money for us!! He is now in private lessons at Winnetka rink	2/26/2014 12:14 PM
2	Classes are so short the kids are developing the right skills. I have no idea what material was covered, no agenda or curriculum was given.	2/25/2014 9:38 PM
3	This was a beginners (learn to skate) class and yet my son was not taught how to skate. Lots of other kids knew how, so the instructors just moved to the next level, despite my son's abilities. We were VERY unhappy with the class.	2/17/2014 6:04 PM
4	Classes might be better if they were 40-35 minutes in length. Once the kids are bundled and enjoying themselves a few more minutes of instruction might be very good.	2/17/2014 12:55 PM
5	Classes begun late and ended early.	2/17/2014 11:57 AM
6	Classes were only 25 minutes long but should have been 30.	2/17/2014 11:04 AM

Q13 Did you take a private lesson at Watts Ice Center? Select one answer.

Answered: 37 Skipped: 21

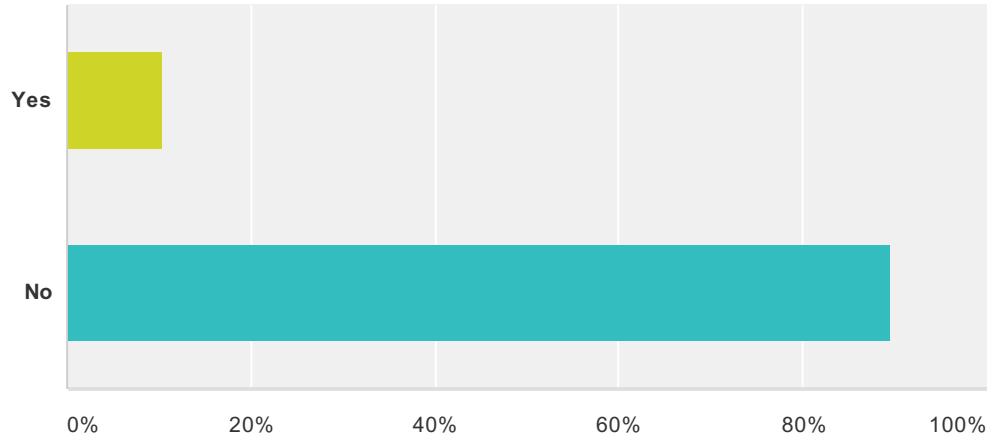


Answer Choices	Responses
Yes	0% 0
No	100% 37
Total	37

#	Comments:	Date
1	we did last year which was great, but took classes in winnetka in fall/winter & decided not to continue this season...	2/17/2014 11:43 AM

Q14 Did you have a party/rental at Watts Ice Center this season? Select one answer.

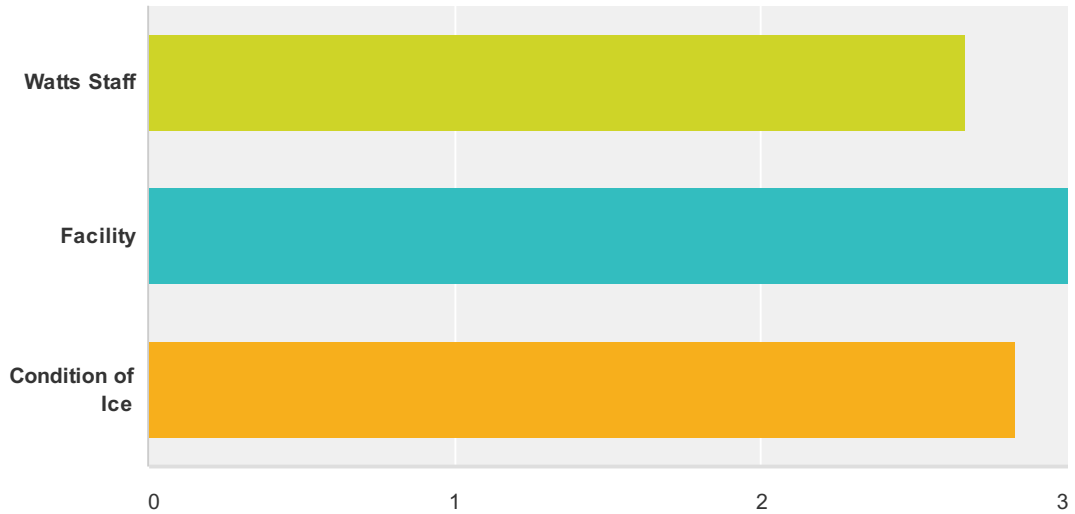
Answered: 58 Skipped: 0



Answer Choices	Responses	
Yes	10.34%	6
No	89.66%	52
Total		58

Q15 Please rate the following elements of your party/rental. Select one answer per row and N/A if it does not apply.

Answered: 6 Skipped: 52

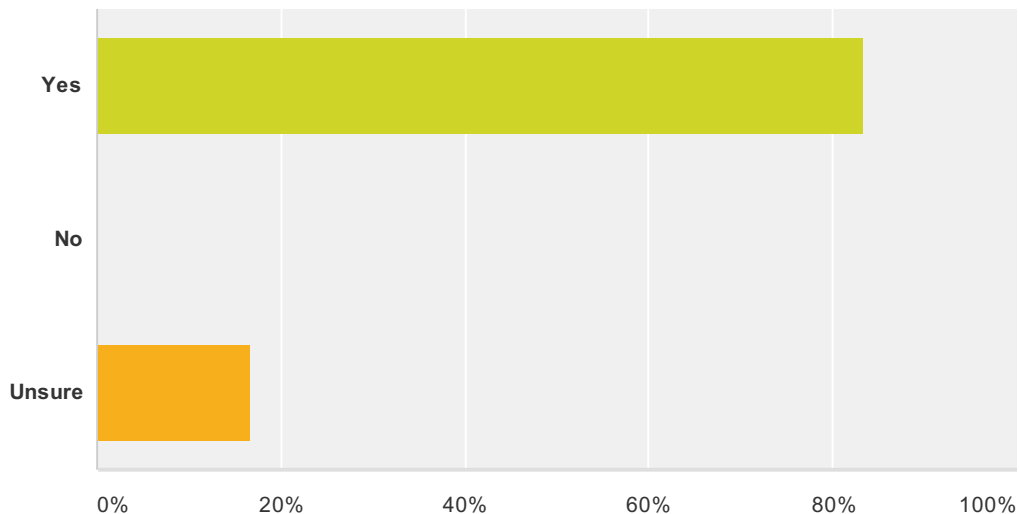


	Excellent	Fair	Poor	N/A	Total	Average Rating
Watts Staff	66.67% 4	33.33% 2	0% 0	0% 0	6	2.67
Facility	100% 6	0% 0	0% 0	0% 0	6	3.00
Condition of Ice	83.33% 5	16.67% 1	0% 0	0% 0	6	2.83

#	Additional Comments	Date
1	We thought the room would have been ready sooner but with staff help we made it happen.	2/17/2014 11:12 AM

Q16 Would you rent space at Watts again for a party/event?

Answered: 6 Skipped: 52

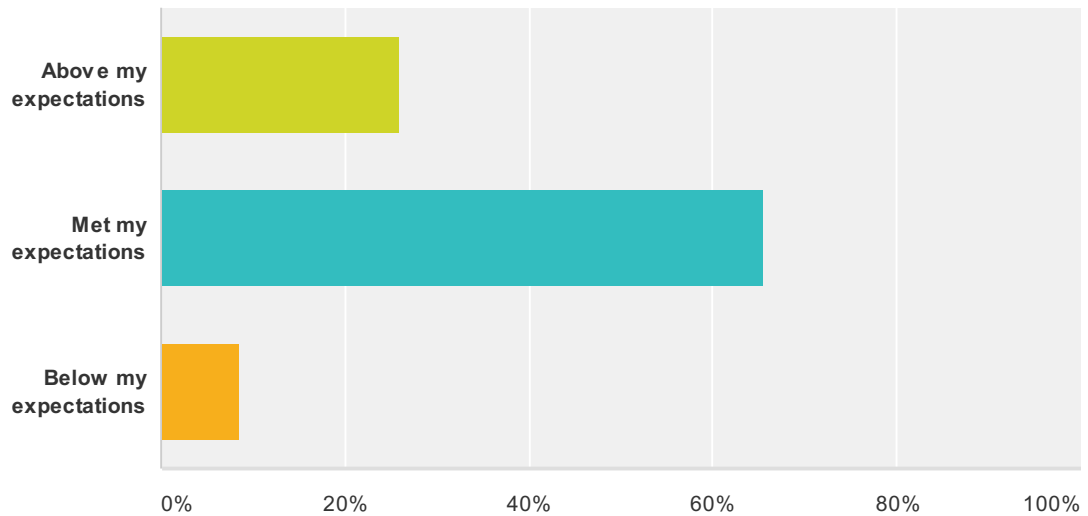


Answer Choices	Responses
Yes	83.33% 5
No	0% 0
Unsure	16.67% 1
Total	6

#	Comments:	Date
	There are no responses.	

Q17 When thinking about the facilities, staff and Watts Ice Center, please select your overall experience. (Select one)

Answered: 58 Skipped: 0



Answer Choices	Responses
Above my expectations	25.86% 15
Met my expectations	65.52% 38
Below my expectations	8.62% 5
Total	58

#	Comments:	Date
1	The skating class really tainted our opinion of Watts.	2/17/2014 6:05 PM
2	Great facility, really nice staff!!	2/17/2014 2:19 PM
3	Watts has nice rinks. The inside of Watts is not very nice but it is sufficient.	2/17/2014 12:57 PM
4	Rink of Dreams	2/17/2014 11:14 AM
5	Family likes the outdoor rink and it's great for Glencoe, but we don't have high expectations of facilities, staff, etc.	2/17/2014 11:12 AM

Watts Ice Center Survey 2013-14

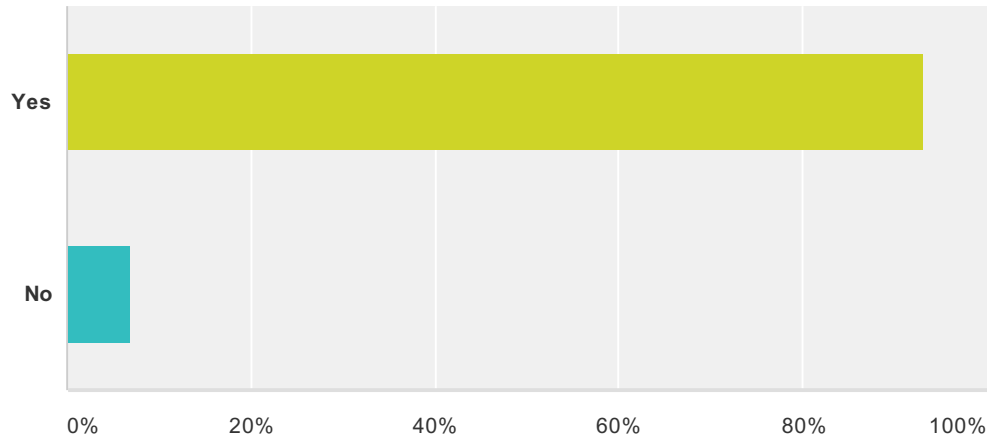
Q18 Do you have any additional comments/suggestions for the Watts Ice Center?

Answered: 15 Skipped: 43

#	Responses	Date
1	Class for kids is 30 minutes. 40 to 45 minutes will be great.	3/3/2014 8:41 AM
2	I feel open shoot, should be included in the skate pass. The rink also needs to make sure that open shoot is supervised and that the age limits are followed.	2/26/2014 4:13 PM
3	Concession stand should be open more often	2/26/2014 9:41 AM
4	No additional suggestions	2/26/2014 9:15 AM
5	The little tennis net behind the studio rink has long outlived its life. It is time for serious netting around both ends of both rinks to prevent pucks from going over. I alone have lost 9 pucks so far this year. Even one of the houses just south of studio rink has constructed their own net preventing pucks from hitting their house. Come on watts!	2/23/2014 1:03 PM
6	Bring back broomball on skates on weekends!!! It was so much fun.	2/19/2014 12:04 PM
7	Wish Watts were a little nicer. The facility definitely works well but it would be great if it were prettier and a bit more functional for putting on skates, storing stuff, parental viewing, etc. Also wish Glencoe had an indoor rink, even if it were small.	2/18/2014 1:02 PM
8	When it is very cold and icy it would be helpful if Watts staff would communicate with Public Works to extra-salt Randolph Street on one or two occasions the street was a sheet of ice and people were falling just getting out of their cars however the Watts sidewalks were very good on those days but the streets were not. Knowing this it would be worth a call to coordinate with Public Works to see that the street is extra-salted.	2/17/2014 12:57 PM
9	We don't plan to purchase passes next year since the main reason we went to Watts was to play broomball.	2/17/2014 12:53 PM
10	Loved the Watts Classic. Wish you had more open hockey sessions available for the squirts.	2/17/2014 11:54 AM
11	Kinder skating class teacher was not particularly good with kids. Last year's class was much more fun for them!	2/17/2014 11:53 AM
12	love the itty bitty new year..def do that again! maybe even consider doing one for slightly older kids 5-10 or so? maybe add classes like art & skate..30 mins of each? or another dual-class, like skate & dance?	2/17/2014 11:44 AM
13	Cost to skate is very high. Winnetka now has an outdoor rink at no cost. Watts is a superior rink/facilities, but should not be 8x more expensive.	2/17/2014 11:24 AM
14	It must be tough to balance the need for revenue and keeping this rink for residents but I don't like it when our weekly skates are delayed because a rental to a bunch of out of towners runs late. I would prefer that the rink is only used for the local community. If there was a way to put a shower near the locker rooms I think many people would appreciate the improved smell.	2/17/2014 11:14 AM
15	Make a punch card that you can use for both skating and hockey.	2/17/2014 11:12 AM

Q19 Are you a Glencoe resident?

Answered: 58 Skipped: 0



Answer Choices	Responses	
Yes	93.10%	54
No	6.90%	4
Total		58

Q20 If you would like to enter to win a Family Season Pass for the 2014-15 Watts Ice Center season, please enter your contact information below.

Answered: 44 Skipped: 14

Answer Choices	Responses
Name:	100% 44
Company:	0% 0
Address:	0% 0
Address 2:	0% 0
City/Town:	0% 0
State:	0% 0
ZIP:	0% 0
Country:	0% 0
Email Address:	100% 44
Phone Number:	97.73% 43

#	Name:	Date
1	francois delcourt	3/3/2014 8:42 AM
2	Mike Valente	2/27/2014 12:20 PM
3	Sarah Henricksen	2/27/2014 9:19 AM
4	Terri Cribb	2/26/2014 1:11 PM
5	Katie	2/26/2014 12:14 PM
6	Nina Merel	2/26/2014 10:53 AM
7	Sara England	2/26/2014 10:25 AM
8	Scott Epstein	2/26/2014 9:41 AM
9	Alyssa Worshtil	2/26/2014 9:38 AM
10	Glen Voycey	2/26/2014 9:15 AM
11	Colleen yeloushan	2/26/2014 9:13 AM
12	Jane	2/25/2014 9:39 PM
13	Edward Solomon	2/23/2014 1:04 PM
14	Cathy	2/22/2014 10:03 PM
15	Bojan Petrovic	2/20/2014 12:10 PM
16	Alicia Resnicoff	2/19/2014 12:04 PM
17	JOHN HOWARD	2/19/2014 9:48 AM
18	Ashley Eckman	2/18/2014 5:38 PM
19	Darron grottolo	2/18/2014 4:12 PM

Watts Ice Center Survey 2013-14

20	Paul Vabakos	2/18/2014 4:03 PM
21	Robyn Tavel	2/18/2014 1:02 PM
22	Cynthia Dinham	2/18/2014 11:27 AM
23	Brittany Schecter	2/17/2014 8:53 PM
24	Serge Slavinsky	2/17/2014 8:51 PM
25	Jeri Anne Darby	2/17/2014 8:20 PM
26	Amy Vree	2/17/2014 8:09 PM
27	Diana Pogosova	2/17/2014 6:01 PM
28	Barrie Scher	2/17/2014 4:27 PM
29	Britt Durkin	2/17/2014 2:19 PM
30	Michael Sadovi	2/17/2014 1:58 PM
31	Michelle McBride	2/17/2014 1:56 PM
32	Lisa Nielsen	2/17/2014 1:17 PM
33	Erin Pockross	2/17/2014 1:15 PM
34	Rebecca Hoffman	2/17/2014 12:57 PM
35	Chris Sullivan	2/17/2014 12:28 PM
36	Suzanne Silberman	2/17/2014 12:13 PM
37	Heather Jagher	2/17/2014 11:57 AM
38	Fernando Vian	2/17/2014 11:54 AM
39	Livore	2/17/2014 11:53 AM
40	Laura Merlo	2/17/2014 11:45 AM
41	Adam Wolff	2/17/2014 11:25 AM
42	Svetlana Vinokur	2/17/2014 11:25 AM
43	steve kohn	2/17/2014 11:15 AM
44	Jennifer Adler	2/17/2014 11:10 AM
#	Company:	Date
	There are no responses.	
#	Address:	Date
	There are no responses.	
#	Address 2:	Date
	There are no responses.	
#	City/Town:	Date
	There are no responses.	
#	State:	Date
	There are no responses.	
#	ZIP:	Date
	There are no responses.	
#	Country:	Date
	There are no responses.	
#	Email Address:	Date

Watts Ice Center Survey 2013-14

1	francois.delcourt@arc-intl.com	3/3/2014 8:42 AM
2	Michael.valente@comcast.net	2/27/2014 12:20 PM
3	sarahhenricksen@gmail.com	2/27/2014 9:19 AM
4	terri.cribb@gmail.com	2/26/2014 1:11 PM
5	smithkcp@gmail.com	2/26/2014 12:14 PM
6	nina_merel@yahoo.com	2/26/2014 10:53 AM
7	Sarajengland@hotmail.com	2/26/2014 10:25 AM
8	Sepstein@gmail.com	2/26/2014 9:41 AM
9	Aworshil@gmail.com	2/26/2014 9:38 AM
10	gvoycey@mac.com	2/26/2014 9:15 AM
11	Teamyeloushan@gmail.com	2/26/2014 9:13 AM
12	janeous@yahoo.com	2/25/2014 9:39 PM
13	Easolomon1991@gmail.com	2/23/2014 1:04 PM
14	carotoole08@yahoo.com	2/22/2014 10:03 PM
15	boyan.petrovic@gmail.com	2/20/2014 12:10 PM
16	resnicoff@sbcglobal.net	2/19/2014 12:04 PM
17	JHOWIE3@AOL.COM	2/19/2014 9:48 AM
18	eckmanhouse@gmail.com	2/18/2014 5:38 PM
19	Darrongrottolo@gmail.com	2/18/2014 4:12 PM
20	don't want to get on junk mail lists	2/18/2014 4:03 PM
21	robyntavel@yahoo.com	2/18/2014 1:02 PM
22	cinders22@gmail.com	2/18/2014 11:27 AM
23	baschecter@yahoo.com	2/17/2014 8:53 PM
24	ses049@gmail.com	2/17/2014 8:51 PM
25	jeriannenixon@yahoo.com	2/17/2014 8:20 PM
26	azvree@gmail.com	2/17/2014 8:09 PM
27	dianapogosova@yahoo.com	2/17/2014 6:01 PM
28	bjaffe911@yahoo.com	2/17/2014 4:27 PM
29	Mnbdurx@sbcglobal.net	2/17/2014 2:19 PM
30	msadovi@comcast.net	2/17/2014 1:58 PM
31	michellemcbr@gmail.com	2/17/2014 1:56 PM
32	Lbrizz1@msn.com	2/17/2014 1:17 PM
33	Pock711@me.com	2/17/2014 1:15 PM
34	Rebecca@goodeggconcepts.com	2/17/2014 12:57 PM
35	chris.m.sullivan@gmail.com	2/17/2014 12:28 PM
36	sncrandall@gmail.com	2/17/2014 12:13 PM
37	Heatherjagher@yahoo.com	2/17/2014 11:57 AM
38	fvian@sbcglobal.net	2/17/2014 11:54 AM
39	Mjlivore@yahoo.com	2/17/2014 11:53 AM
40	laurabethmerlo@gmail.com	2/17/2014 11:45 AM

Watts Ice Center Survey 2013-14

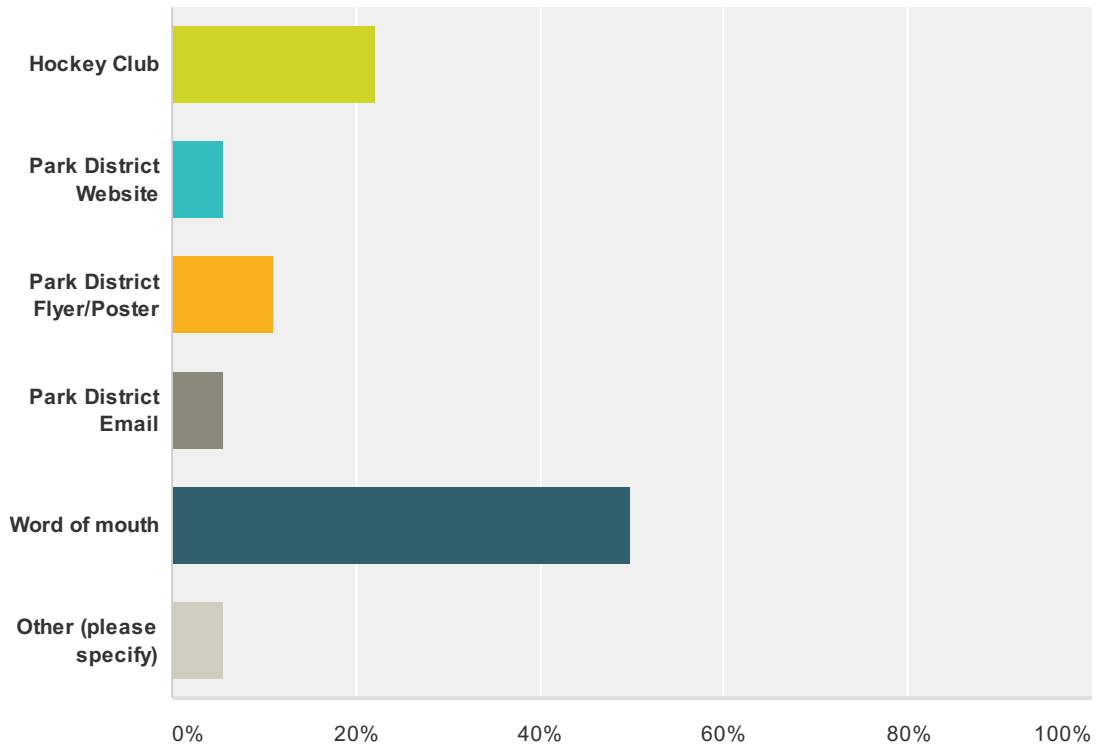
41	a.e.wolff@comcast.net	2/17/2014 11:25 AM
42	svinokur@itw.com	2/17/2014 11:25 AM
43	steven.kohn@colliers.com	2/17/2014 11:15 AM
44	jennifer@ecrllc.com	2/17/2014 11:10 AM
#	Phone Number:	Date
1	847 242 9114	3/3/2014 8:42 AM
2	708-309-7496	2/27/2014 12:20 PM
3	847-997-2987	2/27/2014 9:19 AM
4	847-242-4274	2/26/2014 1:11 PM
5	847-242-0991	2/26/2014 10:53 AM
6	8477864289	2/26/2014 10:25 AM
7	312-399-3285	2/26/2014 9:41 AM
8	3137203835	2/26/2014 9:38 AM
9	310-977-1313	2/26/2014 9:15 AM
10	330-414-5283	2/26/2014 9:13 AM
11	847-835-5305	2/25/2014 9:39 PM
12	8476501893	2/23/2014 1:04 PM
13	773.615.6117	2/22/2014 10:03 PM
14	312-391-6026	2/20/2014 12:10 PM
15	847-732-9768	2/19/2014 12:04 PM
16	3124984692	2/19/2014 9:48 AM
17	770-841-9453	2/18/2014 5:38 PM
18	9546050508	2/18/2014 4:12 PM
19	don't want to get on junk mail lists	2/18/2014 4:03 PM
20	8477864207	2/18/2014 1:02 PM
21	847-242-0672	2/18/2014 11:27 AM
22	8477864456	2/17/2014 8:53 PM
23	3125449472	2/17/2014 8:51 PM
24	3127587790	2/17/2014 8:20 PM
25	8477864438	2/17/2014 8:09 PM
26	(847)361-3243	2/17/2014 6:01 PM
27	847-835-3811	2/17/2014 4:27 PM
28	6306596088	2/17/2014 2:19 PM
29	847-835-1139	2/17/2014 1:58 PM
30	312-961-6365	2/17/2014 1:56 PM
31	7732037445	2/17/2014 1:17 PM
32	847-533-2324	2/17/2014 1:15 PM
33	312-282-4254	2/17/2014 12:57 PM
34	3128590319	2/17/2014 12:28 PM
35	312-593-5226	2/17/2014 12:13 PM

Watts Ice Center Survey 2013-14

36	7736788627	2/17/2014 11:57 AM
37	847-989-0358	2/17/2014 11:54 AM
38	8477160879	2/17/2014 11:53 AM
39	3129332356	2/17/2014 11:45 AM
40	847.256.3534	2/17/2014 11:25 AM
41	847-275-9504	2/17/2014 11:25 AM
42	847 341 6048	2/17/2014 11:15 AM
43	773-612-9601	2/17/2014 11:10 AM

Q1 How did you hear about the Watts Classic? (please choose one answer)

Answered: 18 Skipped: 0

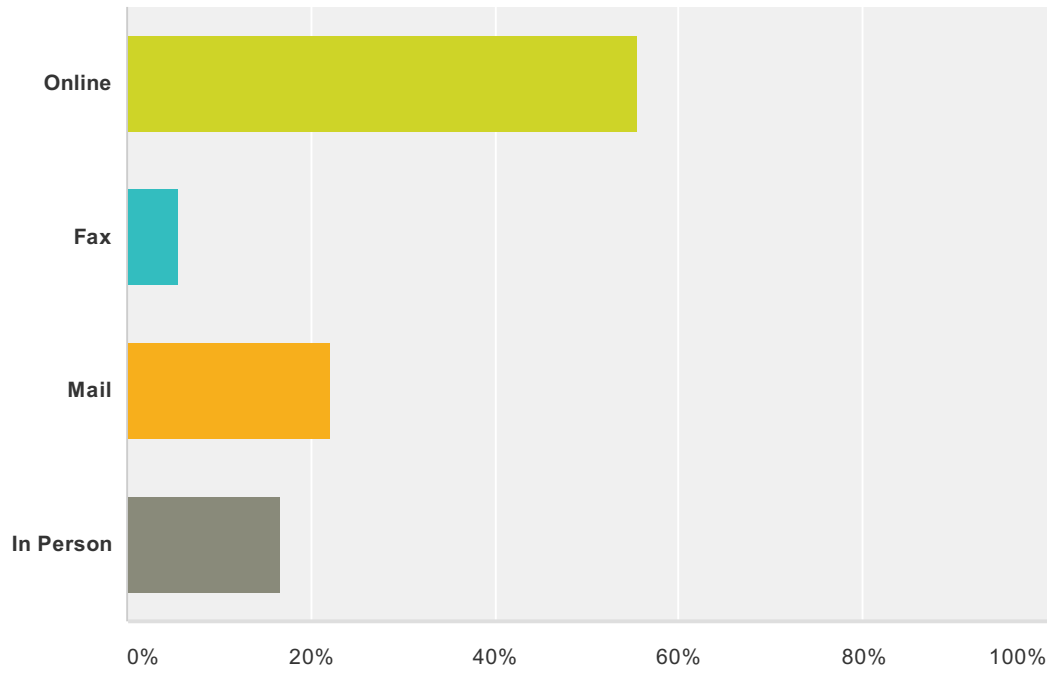


Answer Choices	Responses
Hockey Club	22.22% 4
Park District Website	5.56% 1
Park District Flyer/Poster	11.11% 2
Park District Email	5.56% 1
Word of mouth	50% 9
Other (please specify)	5.56% 1
Total	18

#	Other (please specify)	Date
1	Participated last year	2/13/2014 6:01 PM

Q2 How did you register for the Watts Classic?

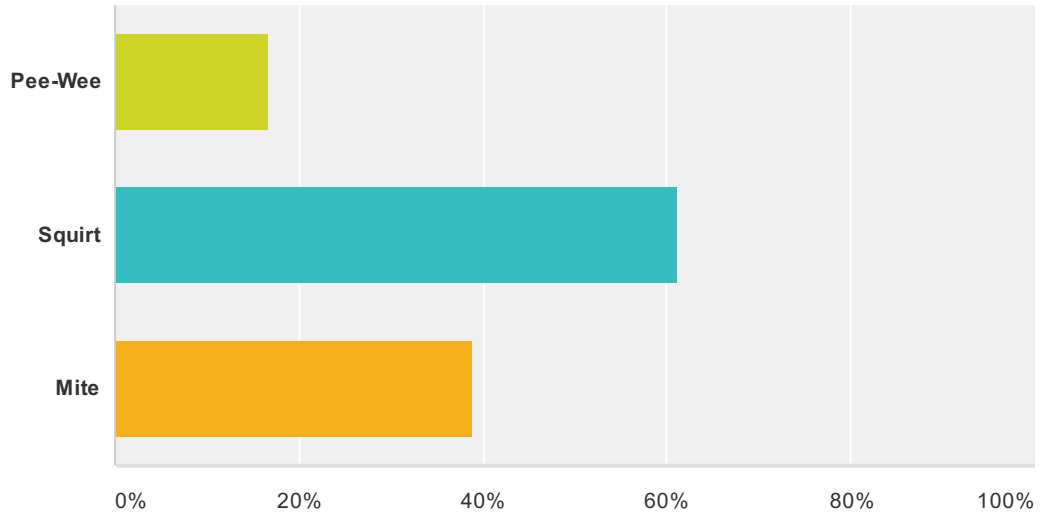
Answered: 18 Skipped: 0



Answer Choices	Responses
Online	55.56% 10
Fax	5.56% 1
Mail	22.22% 4
In Person	16.67% 3
Total	18

Q3 At what level did your child skate in the Watts Classic?

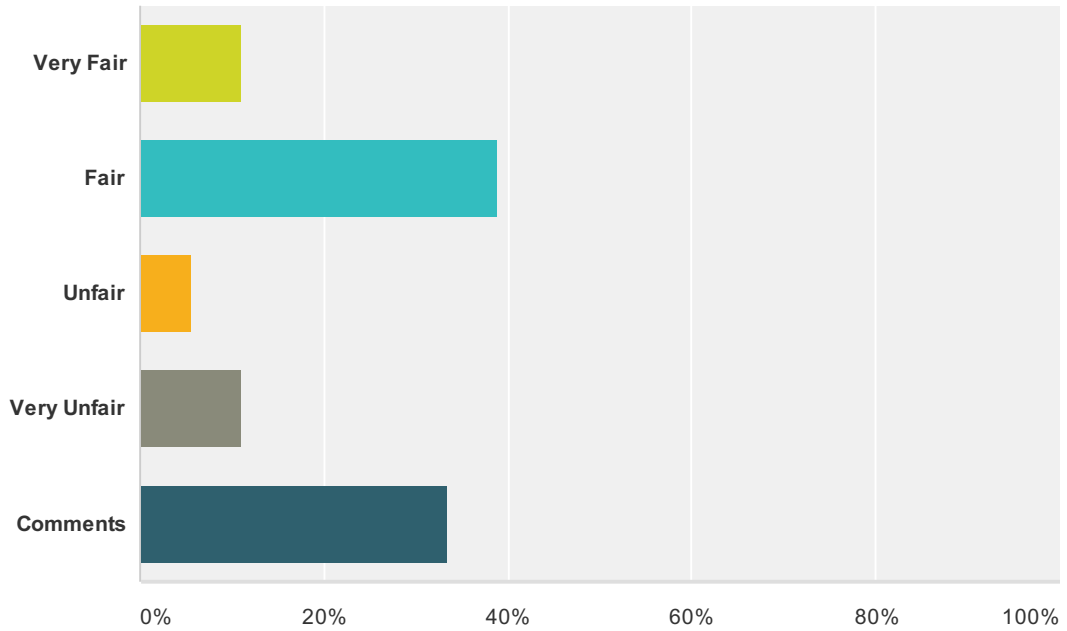
Answered: 18 Skipped: 0



Answer Choices	Responses
Pee-Wee	16.67% 3
Squirt	61.11% 11
Mite	38.89% 7
Total Respondents: 18	

Q4 We are always working to ensure our teams are fair. Please rate how fair your team was compared to other teams.

Answered: 18 Skipped: 0

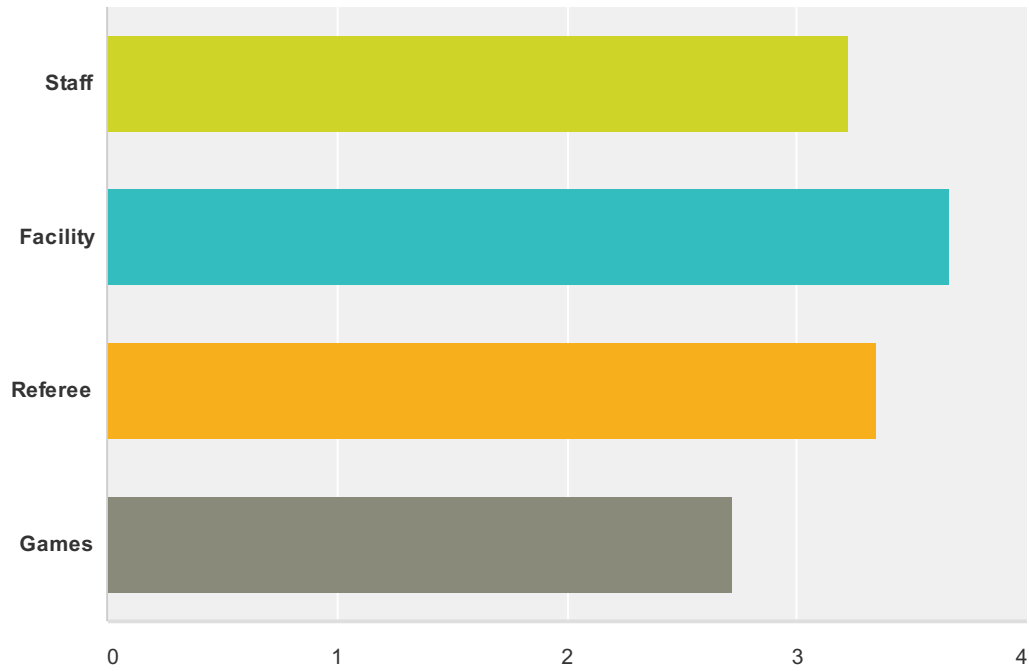


Answer Choices	Responses
Very Fair	11.11% 2
Fair	38.89% 7
Unfair	5.56% 1
Very Unfair	11.11% 2
Comments	33.33% 6
Total	18

#	Comments	Date
1	No goalie	2/14/2014 6:18 AM
2	Two of my kids played. One was on a team with multiple elite players. My child had fun but even he noted that none of the other teams could hope to beat them. I felt badly for the other kids.	2/13/2014 5:31 PM
3	It was clear that 1 of the Mite teams was put together with requests	2/13/2014 4:15 PM
4	unfair. 3 of 4 teams close in ability. One team far superior – they had multiple mite 1 level players (other teams did not).	2/13/2014 2:26 PM
5	The winning team had 4 elite level mites, all others had 1....it was quite clear that the teams were rigged...my two sons won't be participating in this event again.	2/13/2014 2:24 PM
6	Goalies were older than squirt b/c they were needed	2/13/2014 2:15 PM

Q5 Please rate the following Watts Classic attributes. Select one answer per row.

Answered: 18 Skipped: 0

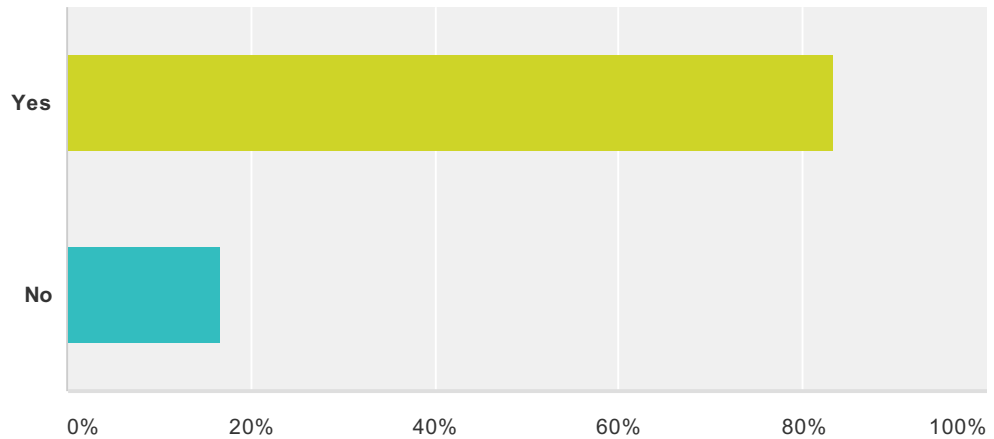


	Excellent	Good	Fair	Poor	Total	Average Rating
Staff	50% 9	33.33% 6	5.56% 1	11.11% 2	18	3.22
Facility	66.67% 12	33.33% 6	0% 0	0% 0	18	3.67
Referee	52.94% 9	29.41% 5	17.65% 3	0% 0	17	3.35
Games	11.11% 2	66.67% 12	5.56% 1	16.67% 3	18	2.72

#	Comments:	Date
1	Squirts a peeewees were combined teams were very uneven	2/15/2014 5:41 PM
2	teams were very mismatched	2/14/2014 10:06 AM
3	Staff seems to do the bare minimum- and was not interested in helping to clear several inches of snow from the ice.	2/13/2014 9:21 PM
4	Ref's need to watch kids tripping & checking	2/13/2014 3:41 PM
5	The tournament was poorly managed. The girl in charge was clearly out of her depth.	2/13/2014 2:24 PM

Q6 The Watts Classic was January 3-5, with games for all levels on Friday, Saturday, and Sunday. We want to make sure the game days and times were convenient for all participants. Did you like the schedule you were provided for the Watts Classic?

Answered: 18 Skipped: 0

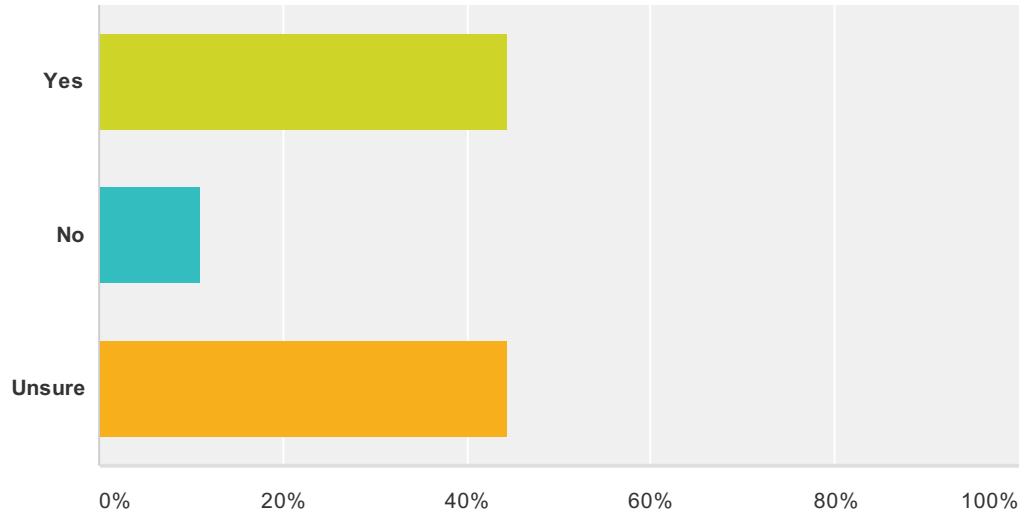


Answer Choices	Responses
Yes	83.33% 15
No	16.67% 3
Total	18

#	Why/why not?	Date
1	Ended up conflicting with practice schedule for regular team	3/3/2014 1:24 AM
2	Timing did not conflict with any plans	2/13/2014 9:21 PM
3	Some games conflicted with NIHL games	2/13/2014 8:02 PM
4	Too late for outside games. Too cold at that time of day.	2/13/2014 2:15 PM

Q7 Would you register for the Watts Classic again? Select one answer.

Answered: 18 Skipped: 0

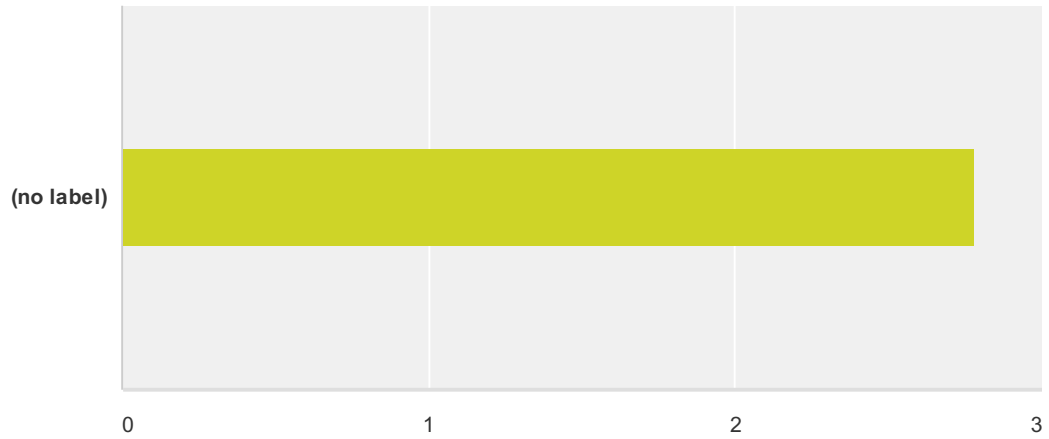


Answer Choices	Responses	Count
Yes	44.44%	8
No	11.11%	2
Unsure	44.44%	8
Total		18

#	Why/why not?	Date
1	It was our understanding that team requests were not going to be honored. When we showed up for our first game, it was obvious that the other team was stacked. I knew the moms and clearly their boys had not just randomly been placed on the same team. The team we played in the first game had two elite mite players and 2 mite 1 players. I assume you request one puts their level on the registration for a reason - to avoid major lopsided scores.	2/14/2014 10:06 AM
2	Fun time for my sons	2/13/2014 9:21 PM
3	Conflicted with hockey practice	2/13/2014 6:01 PM
4	There were not very many participants so we played the same few teams and it seemed like we could have skipped at least one of the games maybe two with same outcome. Need more participants/teams.	2/13/2014 5:31 PM
5	Our son enjoyed his experience playing outdoors even in the heavy snow	2/13/2014 4:15 PM
6	Unless some effort is made to make the event like a real tournament, it seems a waste of time. Kids don't want to show up and get smoked in the first 5 minutes...and even at 8 years of age my son was able to figure out that one team had 2 falcons AA players and 2 wilmette AA players.	2/13/2014 2:24 PM
7	Not enough participants to ensure a good experience. Teams were uneven, missing goalies, etc	2/13/2014 2:15 PM

Q8 Please rate your overall experience at the Watts Classic Event. Select one answer.

Answered: 18 Skipped: 0



	Excellent	Good	Fair	Poor	Total	Average Rating
(no label)	22.22% 4	50% 9	11.11% 2	16.67% 3	18	2.78

#	Comments:	Date
1	Staff and facilities were awesome. Please see comments in #7 and #9.	2/14/2014 10:06 AM
2	We really enjoy the Watts Classic and feel fortunate to have such a great outdoor facility for our boys to play on	2/13/2014 3:32 PM

2013-14 Watts Classic Survey

Q9 How can we improve the Watts Classic?

Answered: 18 Skipped: 0

#	Responses	Date
1	Rather than having a semi and a finals i think it would have been more fair to have all teams play one final game. Two top teams 3 v 4 and 5v6. Rather than eliminating 2 teams	3/3/2014 1:24 AM
2	.	3/1/2014 5:13 PM
3	Don't allow pre-arranged teams.	2/26/2014 3:43 PM
4	Do not combine squirts and peewees	2/15/2014 5:41 PM
5	Spread out the elite players and do not take requests for kids to be on the same team. This should be a chance for kids to meet new kids from the area. Make the teams even. Scores should never be 20-2!	2/14/2014 10:06 AM
6	Our goalie was a no show for every game. Nothing was done once it was clear he was not coming.	2/14/2014 6:18 AM
7	Please get your staff to be helpful for the games, check ins etc. would be nice to have an actual trophy if they win .	2/13/2014 9:21 PM
8	We have really enjoyed participating in the Classic but AAA kids probably should not play - made the teams uneven although staff really tried to even it out- if squirts and pw have to be combined again consider putting lower end squirts with mites. It was tough on bronze squirts playing vs pee wees and aaa kids	2/13/2014 8:02 PM
9	It would be helpful to have schedules sent out earlier to help with planning purposes over Christmas break.	2/13/2014 6:01 PM
10	Market it earlier and reach out to local clubs to get them to encourage participation. It'd be more fun with more kids!	2/13/2014 5:31 PM
11	Not allow play with requests and do a better job to make the teams more equal/competitive	2/13/2014 4:15 PM
12	It would have been nice for the final teams to get a medal, or some token for playing.	2/13/2014 3:41 PM
13	More obvious in the sign up, each team relies on volunteer coaches. Perhaps prompting more organization prior to the event. In consideration that there is a budget and this year was exceptionally cold, the addition of heat lamps on the player's benches. Input from an unbiased, knowledgeable source, coaches, etc. to even the teams a little better. More mixed club players per team.	2/13/2014 3:32 PM
14	Need to make sure teams have goalies and players that actually show up, we were scrambling for a goalie every game.	2/13/2014 2:31 PM
15	equal teams.	2/13/2014 2:26 PM
16	Get someone who actually understands youth hockey to organize the event and run the event. When we asked what time we would have the semi-finals the girl told us 9am. I said we should have been the 2 seed meaning we would play the 3 seed from the round robin (at 8:am)...she said "I just put the first two teams against each other" I said "then what was the first 3 games played for?" I just got a blank stare and she said "this is the way we are going to play the games"...to which I said "Okay". Then I get an email 4 hours later stating that the games had been changed because one of the parents complained???? Really? You have an opportunity to have something special for the kids...however, you still need to run it....A lot of parents complained last years about the "stacked" teams...tums out they were right on the money. It's not that hard to find out where kids play and quickly separate the players into reasonably fair teams.	2/13/2014 2:24 PM
17	ldk	2/13/2014 2:15 PM
18	Monitor number of "AAA" on a team and/or subs what level they are at.	2/13/2014 1:48 PM

FUND..... 10 - CORPORATE FUND
 DEPARTMENT... 13 - WATTS ICE CENTER DEPT.
 SUB-DEPT..... 00 - NOT ASSIGNED

ACCOUNT NUMBER	DESCRIPTION	CURRENT YEAR		ANNUAL BUDGET	REMAINING BUDGET	PRIOR YEAR	
		THIS MONTH	YTD			THIS MONTH	YTD
<u>REVENUE</u>							
<u>PROGRAM REVENUES</u>							
420350	DROP IN-SCRUB HOCKEY	930.00	2,520.00	1,200	1,320-	430	1,630
420351	DROP IN-OPEN SHOOT	252.00	2,638.00	1,200	1,438-	410	2,645
420352	DROP IN-ADULT OPEN HOCKEY	35.00	272.00	720	448	288	734
420900	SCHOLARSHIPS AWARDED	0.00	198.00-	0	198	0	0
420910	EMPLOYEE DISCOUNT	0.00	0.00	0	0	0	0
420920	GIFT CERTIFICATES REDEEMED	0.00	0.00	0	0	0	0
	TOTAL PROGRAM REVENUES	1,217.00	5,232.00	3,120	2,112-	1,128	5,009
<u>ADMISSION FEES</u>							
430000	ADMISSIONS-DAILY FEES	2,350.00	11,552.00	12,000	448	2,031	12,911
430400	ADMISSIONS-RES FAMILY TOKEN	0.00	6,633.00	9,000	2,367	0	8,928
430410	ADMISSIONS-NR FAMILY TOKEN	0.00	1,237.00	4,000	2,763	55	2,300
430450	ADMISSIONS-RES INDIV TOKEN	0.00	165.00	500	335	0	290
430460	ADMISSIONS-NR INDIV TOKEN	0.00	0.00	500	500	0	115
430470	HOCKEY SHOOT PUNCHCARDS	0.00	2,365.00	0	2,365-	0	0
430500	REPLACEMT TOKEN/PASS/SWIPECA	0.00	0.00	50	50	0	0
430700	RENTAL-PRIVATE SKATE	0.00	0.00	0	0	0	1-
430900	ADMISSIONS-SHORT & OVER	0.00	0.00	0	0	0	0
	TOTAL ADMISSION FEES	2,350.00	21,952.00	26,050	4,098	2,086	24,543
<u>SALES</u>							
440000	CONCESSION FOOD SALES	111.25	627.25	1,000	373	16	280
440100	VENDING	0.00	1,233.90	1,000	234-	0	1,159
440300	MERCHANDISE SALES	2.00-	62.12	250	188	24	148
440600	SKATE SHARPENING	35.00	210.00	550	340	35	200
440900	CONCESSION - OVER & SHORT	0.00	0.00	0	0	0	0
	TOTAL SALES	144.25	2,133.27	2,800	667	75	1,787
<u>RENTAL INCOME</u>							
450000	ROOM RENTALS	655.00-	8,492.50	10,000	1,508	326-	8,045
450025	LIQUOR LIAB FEES REC'D	0.00	525.00	0	525-	0	0
450250	RENTAL - OFFSEASON USES	0.00	0.00	3,500	3,500	0	3,750
450300	RENTAL - PARTY ICE	186.42-	10,402.50	16,000	5,598	160-	10,853
450310	RENTAL - WINNETKA HOCKEY	15,080.00	34,022.00	35,000	978	16,247	38,605
450320	RENTAL - MISC HOCKEY	4,581.92	32,450.25	42,000	9,550	9,140	36,671
450340	RENTAL-PRIVATE SKATE	15.00	35.00	0	35-	0	0
450350	RENTAL - ICE SKATES	1,077.00	6,252.25	6,000	252-	1,508	6,723
	TOTAL RENTAL INCOME	19,912.50	92,179.50	112,500	20,321	26,409	104,646
<u>MISCELLANEOUS</u>							
490100	MISC/UNCLASSIFIED INCOME	0.00	1,511.00	1,000	511-	0	0
	TOTAL MISCELLANEOUS	0.00	1,511.00	1,000	511-	0	0

FUND..... 10 - CORPORATE FUND
 DEPARTMENT... 13 - WATTS ICE CENTER DEPT.
 SUB-DEPT..... 00 - NOT ASSIGNED

ACCOUNT NUMBER	DESCRIPTION	CURRENT YEAR		ANNUAL BUDGET	REMAINING BUDGET	PRIOR YEAR	
		THIS MONTH	YTD			THIS MONTH	YTD
	TOTAL REVENUE	23,623.75	123,007.77	145,470	22,462	29,698	135,985

EXPENSE

SALARIES & WAGES

510000	FT ADMINISTRATION SALARIES	1,026.92	17,935.39	21,750	3,815	1,959	21,206
510010	FT RECREATION SALARIES	1,822.32	23,525.70	23,690	164	2,134	23,148
510020	FT PARK MAINTENANCE SALARIES	1,093.00	13,050.00	13,050	0	822	12,075
510030	FT CUSTODIAN SALARIES	525.68	6,601.78	6,780	178	650	6,152
510200	PT WAGES - OFFICE/CLERICAL	2,653.90	12,044.99	25,972	13,927	1,515	8,878
510220	PT WAGES - CUSTODIANS	0.00	0.00	0	0	0	0
510245	PT WAGES-FACILITY SUPERVISOR	0.00	1,893.38	12,000	10,107	2,222	5,581
510500	PT WAGES- PT MANAGER	3,840.18	13,898.81	15,120	1,221	4,922	17,617
510510	PT WAGES - GUARDS	2,065.30	7,645.63	11,250	3,604	2,988	8,393
510520	PT WAGES - CONCESSIONS	0.00	159.00	800	641	0	259
510525	PT WAGES-RENTL ATTDNT	144.00	295.50	3,690	3,395	0	641
510530	PT WAGES - ATTENDANT	916.46	4,867.02	6,450	1,583	2,128	6,211
	TOTAL SALARIES & WAGES	14,087.76	101,917.20	140,552	38,635	19,340	110,160

UTILITIES

520110	TELEPHONE	203.26	2,973.19	3,000	27	116	2,889
520120	FUEL/HEAT	1,241.90	3,199.68	8,000	4,800	2,591	4,843
520130	ELECTRICITY	7,241.29	25,116.58	38,000	12,883	21,831	33,884
520140	WATER	0.00	710.68	5,500	4,789	2,573	3,332
	TOTAL UTILITIES	8,686.45	32,000.13	54,500	22,500	27,110	44,949

CONTRACTUAL

530000	POSTAGE	0.00	500.00	500	0	0	300
530050	PARTY RENTAL ENTERTAINMENT	175.00	350.00	0	350-	0	160
530400	CONFERENCES AND TRAINING	195.00	450.72	1,000	549	0	149
530500	MAINTENANCE SERVICES	393.90	2,538.99	1,000	1,539-	391	1,096
530510	REPAIRS - EQUIPMENT	399.00	1,729.82	2,000	270	682	9,968
530520	REPAIRS - BUILDINGS	0.00	4,547.91	4,000	548-	1,002	4,729
530525	REPAIRS-REC PRGM RELATED	0.00	0.00	0	0	0	0
530530	DISPOSAL/PORTOLET SERVICE	80.00	1,083.98	2,500	1,416	124	2,781
530540	CLEANING SERVICE	2,100.00	4,550.00	5,000	450	4,704	4,704
530550	MAINTENANCE SERVICE AGREEMTS	0.00	1,391.55	1,400	8	556	2,654
530560	MAINT SERVICE - ZAMBONI	468.41	1,924.31	2,000	76	1,520	3,501
530570	MAINT SERVICE-REFRIGERATION	1,596.00	3,999.00	3,800	199-	771	8,985
530600	PRINTING/MARKETING/ADVERTISI	0.00	2,630.00	2,200	430-	0	864
530605	CONTRACTL-SPEC EVENT/PASSHLD	591.80	591.80	0	592-	0	0
530610	PRINTING - EMPLOYMENT ADS	0.00	0.00	100	100	0	25
530700	RENTAL - EQUIPMENT	0.00	51.51	150	98	0	0
	TOTAL CONTRACTUAL	5,999.11	26,339.59	25,650	690-	9,749	39,916

FUND..... 10 - CORPORATE FUND
 DEPARTMENT... 13 - WATTS ICE CENTER DEPT.
 SUB-DEPT..... 00 - NOT ASSIGNED

ACCOUNT NUMBER	DESCRIPTION	CURRENT YEAR		ANNUAL BUDGET	REMAINING BUDGET	PRIOR YEAR	
		THIS MONTH	YTD			THIS MONTH	YTD
<u>SUPPLIES</u>							
540000	OFFICE SUPPLIES	221.69	703.26	1,000	297	69	887
540010	INSTRUCTION SUPPLIES	0.00	0.00	300	300	0	0
540120	CUSTODIAL/CLEANING SUPPLIES	0.00	2,637.14	2,000	637-	612	2,982
540130	REFRIGERATION SUPPLIES	0.00	0.00	3,000	3,000	0	0
540200	SUPPLIES - GENERAL	574.80	2,041.81	3,100	1,058	1,014	5,083
540205	SUPPLIES-WATTS SPEC EVENT	350.00	700.00	0	700-	0	0
540210	SUPPLIES - UNIFORMS	229.75	1,084.14	1,300	216	0	819
540220	SUPPLIES - FIRST AID	0.00	0.00	200	200	0	323
540300	GASOLINE/LUBRICANTS	0.00	1,700.00	1,700	0	0	1,700
540500	SUPPLIES - EQUIPMENT PARTS	0.00	1,622.69	1,000	623-	100	1,161
540510	SUPPLIES - BUILDING PARTS	129.75	2,593.04	3,000	407	193	1,282
540700	RESALE - FOOD/CONCESSION	0.00	368.04	2,000	1,632	0	294
540750	RESALE - MERCHANDISE	0.00	0.00	200	200	0	0
	TOTAL SUPPLIES	1,505.99	13,450.12	18,800	5,350	1,988	14,530
<u>CAPITAL</u>							
550800	EQUIPMENT - GENERAL	112.35	1,683.67	6,000	4,316	0	5,032
550810	EQUIPMENT - BUILDING	0.00	0.00	4,000	4,000	0	0
550830	EQUIPMENT - OFFICE	0.00	0.00	0	0	0	0
550840	EQUIPMENT - RECREATION	0.00	1,587.88	1,500	88-	0	1,680
550880	BUILDING IMPROVEMENTS	0.00	795.60	1,000	204	0	1,167
	TOTAL CAPITAL	112.35	4,067.15	12,500	8,433	0	7,880
<u>FIXED CHARGES</u>							
570300	DUES/MEMBERSHIPS	0.00	0.00	500	500	0	0
	TOTAL FIXED CHARGES	0.00	0.00	500	500	0	0
<u>INTERFUND TRANSFERS</u>							
580980	G&A DEPT. TRANSFER	4,347.00	35,535.00	39,785	4,250	4,963	37,645
	TOTAL INTERFUND TRANSFERS	4,347.00	35,535.00	39,785	4,250	4,963	37,645
<u>MISCELLANEOUS</u>							
590990	CONTINGENCY	0.00	6,407.00	1,000	5,407-	0	3,642
	TOTAL MISCELLANEOUS	0.00	6,407.00	1,000	5,407-	0	3,642
	TOTAL EXPENSE	34,738.66	219,716.19	293,287	73,571	63,150	258,722
	TOTAL REVENUE	23,623.75	123,007.77	145,470	22,462	29,698	135,985
	TOTAL EXPENSE	34,738.66	219,716.19	293,287	73,571	63,150	258,722
	NET INCOME/LOSS	11,114.91-	96,708.42-	147,817-	51,109-	33,453-	122,737-

FUND..... 10 - CORPORATE FUND
 DEPARTMENT... 13 - WATTS ICE CENTER DEPT.
 SUB-DEPT..... 00 - NOT ASSIGNED

ACCOUNT NUMBER	DESCRIPTION	CURRENT YEAR		ANNUAL BUDGET	REMAINING BUDGET	PRIOR YEAR	
		THIS MONTH	YTD			THIS MONTH	YTD
	TOTAL DEPARTMENT REVENUE	23,623.75	123,007.77	145,470	22,462	29,698	135,985
	TOTAL DEPARTMENT EXPENSE	34,738.66	219,716.19	293,287	73,571	63,150	258,722
	NET DEPARTMENT INCOME/LOS	11,114.91-	96,708.42-	147,817-	51,109-	33,453-	122,737-
	TOTAL FUND REVENUE	23,623.75	123,007.77	145,470	22,462	29,698	135,985
	TOTAL FUND EXPENSE	34,738.66	219,716.19	293,287	73,571	63,150	258,722
	NET FUND INCOME/LOSS	11,114.91-	96,708.42-	147,817-	51,109-	33,453-	122,737-

FUND..... 25 - RECREATION FUND
 DEPARTMENT... 25 - RECREATION DEPT.
 SUB-DEPT..... 02 - WATTS DEPARTMENT PROGRAMS

ACCOUNT NUMBER	DESCRIPTION	CURRENT YEAR		ANNUAL BUDGET	REMAINING BUDGET	PRIOR YEAR	
		THIS MONTH	YTD			THIS MONTH	YTD
<u>REVENUE</u>							
<u>PROGRAM REVENUES</u>							
425203	REV-LEARN TO SKATE	116.00-	13,454.67	13,475	20	0	12,896
425204	REV-HOCKEY LESSONS	0.00	6,649.58	2,725	3,925-	0	3,764
425205	REV-KINDERBLADES	0.00	3,905.92	5,250	1,344	0	3,910
425206	REV-HOCKEY TOURNEY	0.00	4,345.00	10,500	6,155	0	6,941
425207	REV-ADULT SKATING LESSONS	0.00	0.00	990	990	0	0
425208	REV-CHICKS & STICKS/WMS HOCK	0.00	0.00	3,400	3,400	0	1,815
425211	REV-ISI SKATING MINI SESSION	0.00	2,326.20	1,980	346-	59-	1,763
425213	REV-FLOOR HOCKEY LEAGUE	0.00	0.00	0	0	0	0
425214	REV-PUNCHCARD-SCRUB HOCKEY	0.00	0.00	2,300	2,300	0	0
425216	REV-PUNCHCARD-OPEN SHOOT/ADU	0.00	40.00	2,300	2,260	40	3,565
425217	REV-HOLIDAY BREAK SKATING	0.00	450.00	1,250	800	0	0
	TOTAL PROGRAM REVENUES	116.00-	31,171.37	44,170	12,999	19-	34,654
	TOTAL REVENUE	116.00-	31,171.37	44,170	12,999	19-	34,654
<u>EXPENSE</u>							
<u>WAGES</u>							
515203	WAGES-LEARN TO SKATE	1,715.50	5,100.75	6,160	1,059	1,511	3,508
515204	WAGES-HOCKEY LESSONS	477.50	1,313.75	1,440	126	1,025	1,775
515205	WAGES-KINDERBLADES	677.00	1,557.00	2,432	875	495	1,248
515206	WAGES-HOCKEY TOURNAMENT	0.00	915.83	1,864	948	101	1,855
515207	WAGES-ADULT SKATING	0.00	0.00	160	160	0	0
515208	WAGES-HOCKEY FOR MOMS	0.00	0.00	350	350	100	180
515211	WAGES-ISI SKATE MINI SESSION	443.75	443.75	486	42	240	240
515217	WAGES-ISI HOLIDAY BRK SKATIN	0.00	131.25	360	229	0	0
	TOTAL WAGES	3,313.75	9,462.33	13,252	3,790	3,472	8,805
<u>CONTACTUAL SERVICES</u>							
535203	CONTRACTL-LEARN TO SKATE	0.00	395.00	0	395-	0	375
535204	CONTRACTL-HOCKEY LESSONS	0.00	0.00	0	0	0	0
535205	CONTRACTL-KINDERBLADES	0.00	0.00	0	0	0	0
535206	CONTRACTL-HOCKEY TOURNEY	0.00	525.00	1,600	1,075	0	1,715
535213	CONTRACTL-FLOOR HOCKEY LEAGU	0.00	0.00	0	0	0	0
	TOTAL CONTACTUAL SERVICES	0.00	920.00	1,600	680	0	2,090
<u>SUPPLIES</u>							
545203	SUPPLIES-LEARN TO SKATE	0.00	36.75	200	163	0	253
545204	SUPPLIES-HOCKEY LESSONS	0.00	0.00	0	0	0	0
545205	SUPPLIES-KINDERBLADES	0.00	1,805.00	0	1,805-	0	0
545206	SUPPLIES-HOCKEY TOURNAMENT	0.00	250.80	3,700	3,449	3,325	3,851

FUND..... 25 - RECREATION FUND
 DEPARTMENT... 25 - RECREATION DEPT.
 SUB-DEPT..... 02 - WATTS DEPARTMENT PROGRAMS

ACCOUNT NUMBER	DESCRIPTION	CURRENT YEAR		ANNUAL BUDGET	REMAINING BUDGET	PRIOR YEAR	
		THIS MONTH	YTD			THIS MONTH	YTD
545211	SUPPLIES-LEARN 2 CURL	0.00	0.00	0	0	0	0
545213	SUPPLIES-FLOOR HOCKEY LEAGUE	0.00	0.00	0	0	0	0
	TOTAL SUPPLIES	0.00	2,092.55	3,900	1,807	3,325	4,104
	TOTAL EXPENSE	3,313.75	12,474.88	18,752	6,277	6,797	15,000
	TOTAL REVENUE	116.00-	31,171.37	44,170	12,999	19-	34,654
	TOTAL EXPENSE	3,313.75	12,474.88	18,752	6,277	6,797	15,000
	NET INCOME/LOSS	3,429.75-	18,696.49	25,418	6,722	6,816-	19,654